

MyCare Choice Rx 32 (HMO-POS) offered by PacificSource Medicare

Annual Notice of Changes for 2024

You are currently enrolled as a member of MyCare Rx 32 (HMO). Next year, there will be changes to the plan's costs and benefits. *Please see page 4 for a Summary of Important Costs, including Premium.*

This document tells about the changes to your plan. To get more information about costs, benefits, or rules please review the *Evidence of Coverage*, which is located on our website at www.Medicare.PacificSource.com. You may also call Customer Service to ask us to mail you an *Evidence of Coverage*.

 You have from October 15 until December 7 to make changes to your Medicare coverage for next year.

WI	hat to do now
1.	ASK: Which changes apply to you
	Check the changes to our benefits and costs to see if they affect you.
	Review the changes to Medical care costs (doctor, hospital).
	 Review the changes to our drug coverage, including authorization requirements and costs.
	 Think about how much you will spend on premiums, deductibles, and cost sharing.
	Check the changes in the 2024 "Drug List" to make sure the drugs you currently take are still covered.
	Check to see if your primary care doctors, specialists, hospitals and other providers, including pharmacies will be in our network next year.
	Think about whether you are happy with our plan.
2.	COMPARE: Learn about other plan choices
	Check coverage and costs of plans in your area. Use the Medicare Plan Finder at www.medicare.gov/plan-compare website or review the list in the back of your <i>Medicare & You 2024</i> handbook

- ☐ Once you narrow your choice to a preferred plan, confirm your costs and coverage on the plan's website.
- 3. **CHOOSE**: Decide whether you want to change your plan
 - If you don't join another plan by December 7, 2023, you will stay in MyCare Choice Rx 32 (HMO-POS).
 - To change to a different plan, you can switch plans between October 15 and December 7. Your new coverage will start on January 1, 2024. This will end your enrollment with MyCare Rx 32 (HMO).
 - If you recently moved into, currently live in, or just moved out of an institution (like a skilled nursing facility or long-term care hospital), you can switch plans or switch to Original Medicare (either with or without a separate Medicare prescription drug plan) at any time.

Additional Resources

- Please contact our Customer Service number toll-free at 888-863-3637 for additional information (TTY users should call 711. We accept all relay calls.). Hours are: October 1 March 31: 8:00 a.m. to 8:00 p.m. local time zone, seven days a week. April 1 September 30: 8:00 a.m. to 8:00 p.m. local time zone, Monday-Friday. This call is free.
- If you have a visual impairment and need this material in a different format such as braille, large print, or other alternate formats, please call Customer Service.
- Coverage under this Plan qualifies as Qualifying Health Coverage (QHC)
 and satisfies the Patient Protection and Affordable Care Act's (ACA) individual
 shared responsibility requirement. Please visit the Internal Revenue Service
 (IRS) website at www.irs.gov/Affordable-Care-Act/Individuals-and-Families for
 more information.

About MyCare Choice Rx 32 (HMO-POS)

- PacificSource Community Health Plans is an HMO, HMO D-SNP, and PPO plan with a Medicare contract and a contract with Oregon Health Plan (Medicaid). Enrollment in PacificSource Medicare depends on contract renewal.
- When this document says "we," "us," or "our", it means PacificSource Medicare. When it says "plan" or "our plan," it means MyCare Choice Rx 32 (HMO-POS).

Annual Notice of Changes for 2024 Table of Contents

Summary of I	mportant Costs for 2024	4
SECTION 1	We Are Changing the Plan's Name	6
SECTION 2	Changes to Benefits and Costs for Next Year	6
Section 2.1 -	- Changes to the Monthly Premium	6
Section 2.2 -	- Changes to Your Maximum Out-of-Pocket Amount	7
Section 2.3 -	- Changes to the Provider and Pharmacy Networks	8
Section 2.4 -	- Changes to Benefits and Costs for Medical Services	9
Section 2.5 -	- Changes to Part D Prescription Drug Coverage	16
SECTION 3	Deciding Which Plan to Choose	20
Section 3.1 -	- If you want to stay in our plan	20
Section 3.2 -	- If you want to change plans	20
SECTION 4	Deadline for Changing Plans	21
SECTION 5	Programs That Offer Free Counseling about Medicare	21
SECTION 6	Programs That Help Pay for Prescription Drugs	21
SECTION 7	Questions?	22
Section 7.1 -	- Getting Help from Our Plan	22
Section 7.2 -	- Getting Help from Medicare	23

Summary of Important Costs for 2024

The table below compares the 2023 costs and 2024 costs for our plan in several important areas. **Please note this is only a summary of costs**.

Cost	2023 (this year)	2024 (next year)
Monthly plan premium*	\$0	\$0
* Your premium may be higher than this amount. See Section 2.1 for details.		
Maximum out-of-	<u>In-Network</u>	<u>In-Network</u>
pocket amount	\$5,150	\$5,300
This is the most you will pay	Out-of-Network	In-Network and
out-of-pocket	Not covered	Out-of-Network combined:
for your covered Part A and Part B		\$8,950
services.		
(See Section 2.2 for details.)		
Doctor office	<u>In-Network</u>	<u>In-Network</u>
visits	Primary care visits: \$0 per visit Specialist visits: \$35 per visit	Primary care visits: \$0 per visit Specialist visits: \$35 per visit
	Out-of-Network	Out-of-Network
	Not covered	Primary care visits: 50% of the total cost
		Specialist visits: 50% of the total cost
Inpatient hospital	<u>In-Network</u>	<u>In-Network</u>
stays	Days 1-6 \$295 copay per day	Days 1-6 \$295 copay per day
	Days 7+	Days 7+
	\$0 copay per day	\$0 copay per day
	<u>Out-of-Network</u> <u>Not</u> covered	<u>Out-of-Network</u> 50% of the total cost

Cost	2023 (this year)	2024 (next year)
Part D	Deductible: \$0	Deductible: \$0
prescription drug coverage (See Section 2.5	Copay/Coinsurance during the Initial Coverage Stage for up to a 30-day supply:	Copay/Coinsurance during the Initial Coverage Stage for up to a 30-day supply:
for details.)	 Drug Tier 1: Standard Cost-sharing: \$8 Preferred Cost-sharing: \$0 	 Drug Tier 1: Standard Cost-sharing: \$8 Preferred Cost-sharing: \$0
	Drug Tier 2: Standard Cost-sharing: \$17 Preferred Cost-sharing: \$12	 Drug Tier 2: Standard Cost-sharing: \$17 Preferred Cost-sharing: \$12
	Drug Tier 3: Standard Cost-sharing: \$47 Preferred Cost-sharing: \$39	Drug Tier 3: Standard Cost-sharing: \$47 Preferred Cost-sharing: \$42
	You pay \$35 per month supply of each covered insulin product on this tier	You pay \$35 per month supply of each covered insulin product on this tier
	Drug Tier 4: Standard Cost-sharing: 33% Preferred Cost-sharing: 31%	Drug Tier 4: Standard Cost-sharing: 33% Preferred Cost-sharing: 31%
	Drug Tier 5: Standard Cost-sharing: 33% Preferred Cost-sharing: 33%	 Drug Tier 5: Standard Cost-sharing: 33% Preferred Cost-sharing: 33%
	You pay \$35 per month supply of each covered insulin product on this tier	You pay \$35 per month supply of each covered insulin product on this tier
	Drug Tier 6: Standard Cost-sharing: \$0 Preferred Cost-sharing: \$0	Drug Tier 6: Standard Cost-sharing: \$0 Preferred Cost-sharing: \$0

Cost	2023 (this year)	2024 (next year)
Part D prescription drug coverage (continued) (See Section 2.5 for details.)	 Catastrophic Coverage: During this payment stage, the plan pays most of the cost for your covered drugs. For each prescription, you pay whichever of these is larger: a payment equal to 5% of the cost of the drug (this is called a coinsurance), or a copayment (\$4.15 for a generic drug or a drug that is treated like a generic, and \$10.35 for all other drugs). 	Catastrophic Coverage: • During this payment stage, the plan pays the full cost for your covered Part D drugs. You pay nothing.

SECTION 1 We Are Changing the Plan's Name

On January 1, 2024, our plan name will change from MyCare Rx 32 (HMO) to MyCare Choice Rx 32 (HMO-POS).

We will mail a new member ID card to you by January 1, 2024. Please continue to use your current member ID card until December 31, 2023. Beginning January 1, 2024 all information sent to you by the plan will include your new plan name, MyCare Choice Rx 32 (HMO-POS).

SECTION 2 Changes to Benefits and Costs for Next Year

Section 2.1 – Changes to the Monthly Premium

Cost	2023 (this year)	2024 (next year)
Monthly plan premium	\$0	\$0
(You must also continue to pay your Medicare Part B premium.)		

Cost	2023 (this year)	2024 (next year)
Monthly optional Comprehensive Dental premium (This is an optional supplemental benefit. This premium is paid in addition to the monthly premium above.)	\$57	Not Applicable Optional Comprehensive Dental is <u>not</u> offered. Please see below for dental benefits covered on your plan.

- Your monthly plan premium will be more if you are required to pay a lifetime Part
 D late enrollment penalty for going without other drug coverage that is at least as
 good as Medicare drug coverage (also referred to as creditable coverage) for 63
 days or more.
- If you have a higher income, you may have to pay an additional amount each month directly to the government for your Medicare prescription drug coverage.

Section 2.2 – Changes to Your Maximum Out-of-Pocket Amount

Medicare requires all health plans to limit how much you pay out-of-pocket for the year. This limit is called the maximum out-of-pocket amount. Once you reach this amount, you generally pay nothing for covered Part A and Part B services for the rest of the year.

Cost	2023 (this year)	2024 (next year)
In-network maximum out-of-pocket amount Your costs for covered medical services (such as copays) from in-network providers count toward your in-network maximum out-of-pocket amount. Your costs for prescription drugs do not count toward your maximum out-of-pocket amount.		\$5,300 Once you have paid \$5,300 out-of-pocket for covered Part A and Part B services, you will pay nothing for your covered Part A and Part B services for the rest of the calendar year.

Cost	2023 (this year)	2024 (next year)
Combined maximum out-of-pocket amount Your costs for covered medical services (such as copays) from in-network and out-of-network providers count toward your combined maximum out-of-pocket amount. Your costs for prescription drugs do not count toward your maximum out-of-pocket amount.	does not apply to this plan.	\$8,950 Once you have paid \$8,950 out-of-pocket for covered Part A and Part B services, you will pay nothing for your covered Part A and Part B services from in-network or out-of- network providers for the rest of the calendar year.

Section 2.3 – Changes to the Provider and Pharmacy Networks

Updated directories are located on our website at www.Medicare.PacificSource.com. You may also call Customer Service for updated provider and/or pharmacy information or to ask us to mail you a directory, which we will mail within three business days.

There are changes to our network of providers for next year. Please review the 2024 *Provider Directory* to see if your providers (primary care provider, specialists, hospitals, etc.) are in our network.

There are changes to our network of pharmacies for next year. Please review the 2024 *Pharmacy Directory* to see which pharmacies are in our network.

It is important that you know that we may make changes to the hospitals, doctors and specialists (providers), and pharmacies that are part of your plan during the year. If a mid-year change in our providers affects you, please contact Customer Service so we may assist.

Section 2.4 – Changes to Benefits and Costs for Medical Services

We are making changes to costs and benefits for certain medical services next year. The information below describes these changes.

Cost	2023 (this year)	2024 (next year)
24-Hour NurseLine	You pay a \$0 copay per visit.	24-Hour NurseLine is <u>not</u> covered.
Alternative Care	Out-of-Network	Out-of-Network
Non-Medicare covered Acupuncture and non- Medicare covered chiropractic care	Not covered.	You pay a \$25 copay per visit up to a combined total of 12 office visits.
Ambulance Services	Out-of-Network	Out-of-Network
Including Worldwide coverage	Not covered.	You pay a \$350 copay per one- way trip.

Cost	2023 (this year)	2024 (next year)
Dental Services: Routine	In-Network The following services are covered up to a combined \$1,500 annual maximum. You pay \$0 for: Routine Exams - 2 per year Cleanings - 3 per year Bitewing x-rays - 2 per year Full mouth x-rays, Conebeam, and/or Panorex – 1 per 5 years You pay a 30% coinsurance for: Pulpotomy Tooth Desensitization Pulp Capping Oral Surgery (simple) Stainless Steel Crowns Core Build Up Bone Grafting (Only covered at time of extraction or implant placement) Fillings – 1 every 2 years Root Planing/Perio Scaling – 1 every 2 years per quad Debridement – 1 every 3 years not within 3 years of other prophy Analgesia/Sedation Major Services are not covered.	In-Network & Out-of-Network The following services are covered up to a combined \$1,500 annual maximum. You pay \$0 for: Routine and Problem-focused Exams Cleanings Bitewing x-rays Full mouth x-rays, Conebeam and/or Panorex Periapical X-ray Brush biopsy Fluoride and Fluoride Varnish You pay a 50% coinsurance for: Pulpotomy Tooth Desensitization Pulp Capping Oral Surgery (simple) Core build up Bone Grafting (Only covered at time of extraction or covered implant placement) Fillings Root Planing/Perio Scaling Debridement Analgesia/Sedation Stainless Steel Crowns are not covered. Major Services: You pay a 50% coinsurance for: Crowns Inlays and Onlays Dentures and Bridges Denture Relines Implants Veneers Oral Surgery (complicated) Periodontic Surgery Root Canal Therapy

Cost	2023 (this year)	2024 (next year)
Emergency Care	<u>In-Network</u>	In-Network & Out-of-Network
Post-Stabilization care, including Worldwide coverage	You pay a \$110 copay per visit. Out-of-Network Not covered.	You pay a \$120 copay per visit.
Global Emergency and	Out-of-Network	Out-of-Network
Travel assistance	Not covered.	Must use Assist America.
Health and wellness education programs	Out-of-Network Not covered.	Out-of-Network Must use Silver&Fit.
The Silver&Fit® Healthy Aging and Exercise Program		
Hearing Services (Routine)	Out-of-Network Not covered.	Out-of-Network Must use TruHearing.
TruHearing branded hearing aids and hearing exams		3
Meal Benefit	Out-of-Network	Out-of-Network
	Not covered.	Must use GA foods.
Medicare Part B prescription drugs	In-Network You pay 20% of the total cost.	In-Network You pay 20% up to a \$35 copay
Part B Insulin	Beginning July 2023, you pay 20% up to a \$35 copay per	per insulin per month. Out-of-Network
	insulin per month.	You pay 50% up to a \$35 copay
	Out-of-Network	per insulin per month.
	Not covered.	

Cost	2023 (this year)	2024 (next year)
Out-of-Network	Out-of-Network	Out-of-Network
Coverage	Not covered.	You pay 50% of the total cost.
Ambulatory Surgical	<u></u> 3373.64.	
Center;		
Annual Physical Exam;		
Cardiac & Pulmonary		
Rehabilitation (Includes		
Intensive);		
Diabetic Supplies &		
Services, including		
therapeutic shoes and		
inserts;		
Durable Medical		
Equipment (DME),		
Medical Supplies &		
Prosthetics;		
Home health & Skilled		
Nursing Facility;		
Inpatient hospital care;		
Inpatient mental health		
care;		
Kidney Disease including		
Education & Dialysis;		
Medicare covered		
Acupuncture,		
Chiropractic, Dental, &		
Hearing;		
Medicare Covered		
Preventive Services;		
Outpatient Diagnostic		
procedures, tests & lab;		
Outpatient Diagnostic &		
Therapeutic Radiological;		

Cost	2023 (this year)	2024 (next year)
Out-of-Network Coverage (Continued) Outpatient rehabilitation (Physical, Occupational, & Speech Therapy); Outpatient Blood services; Outpatient Hospital, Observation, Partial Hospitalization; Outpatient Mental Health (including Psychiatric); Outpatient Substance Abuse & Opioid Treatment; Part B Prescription Drugs (Including Chemotherapy/ Radiation); Primary Care, Specialist, Podiatry, & other health care professional visits; Supervised Exercise Therapy (SET); Vision Care (Medicare covered, including Glaucoma and Diabetic Retinopathy screenings)	Out-of-Network Not covered.	Out-of-Network You pay 50% of the total cost.
Outpatient diagnostic tests and therapeutic services Lab services excluding	In-Network You pay a \$25 copay per visit.	In-Network You pay a \$0 copay per visit.
A1c, ProTime Testing, and Genetic Testing		
Outpatient diagnostic and therapeutic radiological services	In-Network You pay a \$20 copay per visit.	In-Network You pay a \$0 copay per visit.
X-ray services excluding Dexa Scans		

Cost	2023 (this year)	2024 (next year)	
Outpatient mental health care: Additional Mental Health Counselors	What you pay for services does <u>not</u> apply to your yearly maximum out-of-pocket amount.	What you pay for services applies to your yearly maximum out-of-pocket amount.	
Outpatient rehabilitation services Physical, occupational, and speech therapy	In-Network You pay a \$25 copay per visit.	In-Network You pay a \$5 copay per visit.	
Over-the-counter (OTC) medications	In-Network You get up to \$25 per quarter to purchase OTC medications, and health related items. Out-of-Network Not covered.	In-Network You get up to \$50 per quarter to purchase OTC medications, and health related items. Out-of-Network Must use NationsOTC.	
Part B Prescription Drugs: Prior Authorization and Step Therapy requirements	Requirements change yearly. Please contact Customer Service or see our Formulary to verify which drugs require prior authorization or step therapy.	Requirements change yearly. Please contact Customer Service or see our Formulary to verify which drugs require prior authorization or step therapy.	
Podiatry services	In-Network You pay a \$50 copay per visit.	In-Network You pay a \$35 copay per visit.	

Cost	2023 (this year)	2024 (next year)
Prior Authorization Requirements:	<u>In-Network</u>	<u>In-Network</u>
Inpatient Hospital Care;	Prior authorization is required.	Prior authorization is <u>not</u> required.
Inpatient Psychiatric Care;		
Outpatient Rehabilitation (Physical, Occupational, and Speech Therapy);		
Partial Hospitalization;		
Skilled Nursing Facility		
Pulmonary	<u>In-Network</u>	<u>In-Network</u>
Rehabilitation Services	You pay a \$20 copay per visit.	You pay a \$15 copay per visit.
Skilled Nursing Facility	In-Network	In-Network
	Days 1-20:	Days 1-20:
	You pay a \$0 copay per visit.	You pay a \$0 copay per visit.
	Days 21-100:	Days 21-100:
	You pay a \$196 copay per visit.	You pay a \$203 copay per visit.
Supervised Exercise	<u>In-Network</u>	<u>In-Network</u>
Therapy	You pay a \$30 copay per visit.	You pay a \$25 copay per visit.
Urgently needed	<u>In-Network</u>	In-Network & Out-of-Network
services	You pay a \$50 copay per	You pay a \$60 copay per visit.
Urgent care, including	visit.	
Worldwide coverage	Out-of-Network	
	Not covered.	
Vision Care (Medicare	Out-of-Network	Out-of-Network
covered):	Not covered.	You pay a \$0 copay.
Eye Wear		

Cost	2023 (this year)	2024 (next year)
Vision Care (Routine):	In-Network	In-Network & Out-of-Network
Eye Exams	You pay a \$0 copay per exam (1 exam every 2 calendar years).	You pay a \$0 copay per exam (1 exam every calendar year).
	Out-of-Network	
	Not covered.	
Vision Care (Routine):	<u>In-Network</u>	In-Network & Out-of-Network
Eye Wear	Up to a \$200 reimbursement every 2 calendar years.	Up to a \$200 reimbursement every calendar year.
	Out-of-Network	
	Not covered.	

Section 2.5 – Changes to Part D Prescription Drug Coverage

Changes to Our "Drug List"

Our list of covered drugs is called a Formulary or "Drug List." A copy of our "Drug List" is provided electronically.

We made changes to our "Drug List", which could include removing or adding drugs, changing the restrictions that apply to our coverage for certain drugs or moving them to a different cost-sharing tier. Review the "Drug List" to make sure your drugs will be covered next year and to see if there will be any restrictions, or if your drug has been moved to a different cost-sharing tier.

Most of the changes in the "Drug List" are new for the beginning of each year. However, during the year, we might make other changes that are allowed by Medicare rules. For instance, we can immediately remove drugs considered unsafe by the FDA or withdrawn from the market by a product manufacturer. We update our online "Drug List" to provide the most up to date list of drugs.

If you are affected by a change in drug coverage at the beginning of the year or during the year, please review Chapter 9 of your Evidence of Coverage and talk to your doctor to find out your options, such as asking for a temporary supply, applying for an exception and/or working to find a new drug. You can also contact Customer Service for more information.

Changes to Prescription Drug Costs

Note: If you are in a program that helps pay for your drugs ("Extra Help"), **the information about costs for Part D prescription drugs may not apply to you.** We sent you a separate insert, called the "Evidence of Coverage Rider for People Who Get Extra Help Paying for Prescription Drugs" (also called the Low-Income Subsidy Rider or the LIS Rider), which tells you about your drug costs. If you receive "Extra Help" and you haven't received this insert by September 30th, please call Customer Service and ask for the LIS Rider.

There are four **drug payment stages**. The information below shows the changes to the first two stages – the Yearly Deductible Stage and the Initial Coverage Stage. (Most members do not reach the other two stages – the Coverage Gap Stage or the Catastrophic Coverage Stage.)

Changes to the Deductible Stage

Stage	2023 (this year)	2024 (next year)
Deductible Stage	Because we have no deductible, this payment stage does not	The deductible is \$0. Because we have no deductible, this payment stage does not apply to you.

Changes to Your Cost Sharing in the Initial Coverage Stage

Stage	2023 (this year)	2024 (next year)
Stage 2: Initial Coverage Stage	Your cost for a one-month supply at an in-network pharmacy:	Your cost for a one-month supply at an in-network pharmacy:
During this stage, the plan pays its share of the cost of your drugs, and you pay your share of the cost.	Tier 1 (Preferred Generic):	Tier 1 (Preferred Generic): Standard cost-sharing: You
The costs in this row are for a one-month (30-day) supply when you fill your prescription	Standard cost-sharing: You pay \$8 per prescription. Preferred cost-sharing: You	pay \$8 per prescription. Preferred cost-sharing: You pay \$0 per prescription.
at an in-network pharmacy.	pay \$0 per prescription. Tier 2 (Generic):	Tier 2 (Generic):
For information about the costs for a long-term supply or for mail-order prescriptions,	Standard cost-sharing: You	Standard cost-sharing: You pay \$17 per prescription.
look in Chapter 6, Section 5 of your <i>Evidence of Coverage</i> .	pay \$17 per prescription. Preferred cost-sharing: You	Preferred cost-sharing: You pay \$12 per prescription.
We changed the tier for some	pay \$12 per prescription.	Tier 3 (Preferred Brand):
of the drugs on our "Drug List". To see if your drugs will be in a different tier, look them	Tier 3 (Preferred Brand): Standard cost-sharing: You pay \$47 per prescription.	Standard cost-sharing: You pay \$47 per prescription.
up on the "Drug List". Most adult Part D vaccines	Preferred cost-sharing: You pay \$39 per prescription.	You pay \$35 per month supply of each covered insulin product on this tier.
are covered at no cost to you.		Preferred cost-sharing: You pay \$42 per prescription.
		You pay \$35 per month supply of each covered insulin product on this tier.

Stage	2023 (this year)	2024 (next year)
Stage 2: Initial Coverage Stage (continued)	Tier 4 (Non-Preferred Drug):	Tier 4 (Non-Preferred Drug):
	Standard cost-sharing: You pay 33% of the total cost.	Standard cost-sharing: You pay 33% of the total cost.
	Preferred cost-sharing: You pay 31% of the total cost.	Preferred cost-sharing: You pay 31% of the total cost.
	Tier 5 (Specialty):	Tier 5 (Specialty):
	Standard cost-sharing: You pay 33% of the total cost.	Standard cost-sharing: You pay 33% of the total cost.
	Preferred cost-sharing: You pay 33% of the total cost.	You pay \$35 per month supply of each covered insulin product on this tier.
	Tier 6 (Select Care Drugs):	Preferred cost-sharing: You pay 33% of the total cost.
	Standard cost-sharing: You pay \$0 per prescription.	You pay \$35 per month supply of each covered
	Preferred cost-sharing: You	insulin product on this tier.
	pay \$0 per prescription.	Tier 6 (Select Care Drugs):
	Once your total drug costs have reached \$4,660, you will move to the next stage (the Coverage Gap Stage).	Standard cost-sharing: You pay \$0 per prescription.
		Preferred cost-sharing: You pay \$0 per prescription.
		Once your total drug costs have reached \$5,030, you will move to the next stage (the Coverage Gap Stage).

Changes to the Coverage Gap and Catastrophic Coverage Stages

The other two drug coverage stages – the Coverage Gap Stage and the Catastrophic Coverage Stage – are for people with high drug costs. **Most members do not reach the Coverage Gap Stage or the Catastrophic Coverage Stage**.

Beginning in 2024, if you reach the Catastrophic Coverage Stage, you pay nothing for covered Part D drugs.

For specific information about your costs in these stages, look at Chapter 6, Sections 6 and 7, in your *Evidence of Coverage*

SECTION 3 Deciding Which Plan to Choose

Section 3.1 – If you want to stay in our plan

To stay in our plan, you don't need to do anything. If you do not sign up for a different plan or change to Original Medicare by December 7, you will be automatically enrolled in our plan.

Section 3.2 - If you want to change plans

We hope to keep you as a member next year but if you want to change plans for 2024 follow these steps:

Step 1: Learn about and compare your choices

- You can join a different Medicare health plan,
- OR-- You can change to Original Medicare. If you change to Original Medicare, you will need to decide whether to join a Medicare drug plan. If you do not enroll in a Medicare drug plan, please see Section 2.1 regarding a potential Part D late enrollment penalty.

To learn more about Original Medicare and the different types of Medicare plans, use the Medicare Plan Finder (www.medicare.gov/plan-compare), read the Medicare & You 2024 handbook, call your State Health Insurance Assistance Program (see Section 5), or call Medicare (see Section 7.2). As a reminder, PacificSource Medicare offers other Medicare health plans and Medicare prescription drug plans. These other plans may differ in coverage, monthly premiums, and cost-sharing amounts.

Step 2: Change your coverage

- To **change to a different Medicare health plan**, enroll in the new plan. You will automatically be disenrolled from our plan.
- To change to Original Medicare with a prescription drug plan, enroll in the new drug plan. You will automatically be disenrolled from our plan.
- To change to Original Medicare without a prescription drug plan, you must either:
 - Send us a written request to disenroll. Contact Customer Service if you need more information on how to do so.
 - or Contact Medicare, at 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week, and ask to be disenrolled. TTY users should call 1-877-486-2048.

SECTION 4 Deadline for Changing Plans

If you want to change to a different plan or to Original Medicare for next year, you can do it from **October 15 until December 7.** The change will take effect on January 1, 2024.

Are there other times of the year to make a change?

In certain situations, changes are also allowed at other times of the year. Examples include people with Medicaid, those who get "Extra Help" paying for their drugs, those who have or are leaving employer coverage, and those who move out of the service area.

If you enrolled in a Medicare Advantage plan for January 1, 2024, and don't like your plan choice, you can switch to another Medicare health plan (either with or without Medicare prescription drug coverage) or switch to Original Medicare (either with or without Medicare prescription drug coverage) between January 1 and March 31, 2024.

If you recently moved into, currently live in, or just moved out of an institution (like a skilled nursing facility or long-term care hospital), you can change your Medicare coverage at any time. You can change to any other Medicare health plan (either with or without Medicare prescription drug coverage) or switch to Original Medicare (either with or without a separate Medicare prescription drug plan) at any time.

SECTION 5 Programs That Offer Free Counseling about Medicare

The State Health Insurance Assistance Program (SHIP) is an independent government program with trained counselors in every state. In Idaho, the SHIP is called the Senior Health Insurance Benefits Advisors (SHIBA).

It is a state program that gets money from the Federal government to give **free** local health insurance counseling to people with Medicare. SHIBA counselors can help you with your Medicare questions or problems. They can help you understand your Medicare plan choices and answer questions about switching plans. You can call SHIBA at 800-247-4422. You can learn more about SHIBA by visiting their website (www.DOI. www.DOI. daho.gov/shiba).

SECTION 6 Programs That Help Pay for Prescription Drugs

You may qualify for help paying for prescription drugs.

- "Extra Help" from Medicare. People with limited incomes may qualify for "Extra Help" to pay for their prescription drug costs. If you qualify, Medicare could pay up to 75% or more of your drug costs including monthly prescription drug premiums, annual deductibles, and coinsurance. Additionally, those who qualify will not have a coverage gap or late enrollment penalty. To see if you qualify, call:
 - 1-800-MEDICARE (1-800-633-4227). TTY users should call 1-877-486-2048, 24 hours a day/7 days a week;

- The Social Security Office at 1-800-772-1213 between 8 am and 7 pm, Monday through Friday for a representative. Automated messages are available 24 hours a day. TTY users should call, 1-800-325-0778; or
- Your State Medicaid Office (applications).
- Prescription Cost-sharing Assistance for Persons with HIV/AIDS. The AIDS
 Drug Assistance Program (ADAP) helps ensure that ADAP-eligible individuals
 living with HIV/AIDS have access to life-saving HIV medications. Individuals
 must meet certain criteria, including proof of State residence and HIV status, low
 income as defined by the State, and uninsured/under-insured status. Medicare
 Part D prescription drugs that are also covered by ADAP qualify for prescription
 cost-sharing assistance through the Idaho AIDS Drug Assistance Program. For
 information on eligibility criteria, covered drugs, or how to enroll in the program,
 please call:

State:	Program:	Phone:
Idaho	Idaho AIDS Drug Assistance Program	208-334-5612

SECTION 7 Questions?

Section 7.1 – Getting Help from Our Plan

Questions? We're here to help. Please call Customer Service at 888-863-3637, TTY: 711. We accept all relay calls. We are available for phone calls: **October 1 - March 31:** 8:00 a.m. to 8:00 p.m. local time zone, seven days a week. **April 1 - September 30:** 8:00 a.m. to 8:00 p.m. local time zone, Monday - Friday. Calls to these numbers are free.

Read your 2024 Evidence of Coverage (it has details about next year's benefits and costs)

This Annual Notice of Changes gives you a summary of changes in your benefits and costs for 2024. For details, look in the 2024 Evidence of Coverage for our plan. The Evidence of Coverage is the legal, detailed description of your plan benefits. It explains your rights and the rules you need to follow to get covered services and prescription drugs. A copy of the Evidence of Coverage is located on our website at www.Medicare.pacificSource.com. You may also call Customer Service to ask us to mail you an Evidence of Coverage.

Visit our Website

You can also visit our website at www.Medicare.PacificSource.com. As a reminder, our website has the most up-to-date information about our provider network (*Provider Directory*) and our *List of Covered Drugs (Formulary/"Drug List"*).

Section 7.2 – Getting Help from Medicare

To get information directly from Medicare:

Call 1-800-MEDICARE (1-800-633-4227)

You can call 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week. TTY users should call 1-877-486-2048.

Visit the Medicare Website

Visit the Medicare website (<u>www.medicare.gov</u>). It has information about cost, coverage, and quality Star Ratings to help you compare Medicare health plans in your area. To view the information about plans, go to <u>www.medicare.gov/plan-compare</u>.

Read Medicare & You 2024

Read the *Medicare & You 2024* handbook. Every fall, this document is mailed to people with Medicare. It has a summary of Medicare benefits, rights and protections, and answers to the most frequently asked questions about Medicare. If you don't have a copy of this document, you can get it at the Medicare website (https://www.medicare.gov/Pubs/pdf/10050-medicare-and-you.pdf) or by calling 1 800 MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week. TTY users should call 1-877-486-2048.