

## About Your PacificSource Pharmacy Teams

This document describes how decisions are made about your medical drug coverage and who makes those decisions.

### About the Drug Review Committee

The drug review committee defines drug list coverage and guidelines, coverage policies, and makes Medicare drug list decisions. The committee makes recommendations to make sure members have the drug coverage they need. The committee is made up of in-network doctors from different specialties, regions, and medical organizations. These organizations include independent practices, medical homes, and health clinics.

Committee resources for making decisions and developing guidelines include, but are not limited to:

- Medicare guidelines and approved documents (These are always used as a first resource if available.)
- Medicare medical literature
- *Milliman Care Guidelines*
- Food and Drug Administration (FDA) materials
- Nationally accepted standards and guidelines
- In-network and out-of-network specialty consultants
- Other health plan guidelines

### About Our Pharmacy Services Team

Our Pharmacy Services team reviews requests for services. The team is made up of pharmacy technicians, clinical pharmacists, the Pharmacy Director, and Medical Directors. Requests are addressed based on the date received, urgency, and type of request. The team also considers plan benefits and the needs of individual members when reviewing requests. During the review process, the team consults with the attending doctor and/or the primary care provider as appropriate and as needed. The team conducts medical reviews under the direction of clinical pharmacists and our Pharmacy Director. If we deny your request or determine your medication is not covered, you may appeal the decision and ask for a review by the Medical Director. You and your doctors will receive letters informing you of all approval and denial decisions.

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PacificSource Community Health Plans is an HMO/PPO plan with a Medicare contract. Enrollment in PacificSource Medicare depends on contract renewal.