

Explorer Rx 7 (PPO)

2014 Summary of Benefits



Coos and Curry Counties, Oregon

Y0021_H4574_MRK1950_CMS Accepted 09022013
PacificSource Community Health Plans, Inc. is an HMO/PPO plan with a Medicare contract.
Enrollment in PacificSource Medicare depends on contract renewal.



Section I - Introduction to Summary of Benefits

Thank you for your interest in PacificSource Medicare Explorer Rx 7 (PPO). Our plan is offered by PacificSource Community Health Plans, Inc. which is also called PacificSource Medicare, a Medicare Advantage Preferred Provider Organization (PPO) that contracts with the Federal government. This Summary of Benefits tells you some features of our plan. It doesn't list every service that we cover or list every limitation or exclusion. To get a complete list of our benefits, please call PacificSource Medicare Explorer Rx 7 (PPO) and ask for the "Evidence of Coverage".

You Have Choices in Your Health Care

As a Medicare beneficiary, you can choose from different Medicare options. One option is the Original (fee-for-service) Medicare Plan. Another option is a Medicare health plan, like PacificSource Medicare Explorer Rx 7 (PPO). You may have other options too. You make the choice. No matter what you decide, you are still in the Medicare Program. You may be able to join or leave a plan only at certain times. Please call PacificSource Medicare Explorer Rx 7 (PPO) at the number listed at the end of this introduction or 1-800-MEDICARE (800) 633-4227 for more information. TTY/TDD users should call (877) 486-2048. You can call this number 24 hours a day, 7 days a week.

How Can I Compare My Options?

You can compare PacificSource Medicare Explorer Rx 7 (PPO) and the Original Medicare Plan using this Summary of Benefits. The charts in this booklet list some important health benefits. For each benefit, you can see what our plan covers and what the Original Medicare Plan covers. Our members receive all of the benefits that the Original Medicare Plan offers. We also offer more benefits, which may change from year to year.

Where is PacificSource Medicare Explorer Rx 7 (PPO) available?

The service area for this plan includes: Coos, Curry Counties, OR. You must live in one of these areas to join the plan.

Who is Eligible to Join PacificSource Medicare Explorer Rx 7 (PPO)?

You can join PacificSource Medicare Explorer Rx 7 (PPO) if you are entitled to Medicare Part A and enrolled in Medicare Part B and live in the service area. However, individuals with End-Stage Renal Disease generally are not eligible to enroll in PacificSource Medicare Explorer

Rx 7 (PPO) unless they are members of our organization and have been since their dialysis began.

Can I Choose My Doctors?

PacificSource Medicare Explorer Rx 7 (PPO) has formed a network of doctors, specialists, and hospitals. You can use any doctor who is part of our network. You may also go to doctors outside of our network. The health providers in our network can change at any time. You can ask for a current provider directory. For an updated list, visit us at

www.Medicare.PacificSource.com/Tools/ProviderDirectory.aspx.

Our customer service number is listed at the end of this introduction.

What Happens if I Go to a Doctor Who's Not in Your Network?

You can go to doctors, specialists, or hospitals in or out of network. You may have to pay more for the services you receive outside the network, and you may have to follow special rules prior to getting services in and/or out of network. For more information, please call the customer service number at the end of this introduction.

Where Can I Get My Prescription if I Join this Plan?

PacificSource Medicare Explorer Rx 7 (PPO) has formed a network of pharmacies. You must use a network pharmacy to receive plan benefits. We may not pay for your prescriptions if you use an out-of-network pharmacy, except in certain cases. The pharmacies in our network can change at any time. You can ask for a pharmacy directory or visit us at

www.Medicare.PacificSource.com/Tools/PharmacySearch.aspx. Our customer service number is listed at the end of this introduction.

What if My Doctor Prescribes Less Than a Month's Supply?

In consultation with your doctor or pharmacist, you may receive less than a month's supply of certain drugs. Also, if you live in a long-term care facility, you will receive less than a month's supply of certain brand [and generic] drugs. Dispensing fewer drugs at a time can help reduce cost and waste in the Medicare Part D program, when this is medically appropriate. The amount you pay in these circumstances will depend on whether you are responsible for paying coinsurance (a percentage of the cost of the drug) or a copay (a flat dollar amount for the drug). If you are responsible for coinsurance for the drug, you will continue to pay the applicable percentage of the drug cost. If you are responsible for a copay for the drug, a "daily cost-sharing rate" will be applied. If your doctor decides to continue the drug after a trial period, you should not pay more for a

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month's supply than you otherwise would have paid. Contact your plan if you have questions about cost-sharing when less than a one-month supply is dispensed.

Does My Plan Cover Medicare Part B or Part D drugs?

PacificSource Medicare Explorer Rx 7 (PPO) does cover both Medicare Part B prescription drugs and Medicare Part D prescription drugs.

What is a Prescription Drug Formulary?

PacificSource Medicare Explorer Rx 7 (PPO) uses a formulary. A formulary is a list of drugs covered by your plan to meet patient needs. We may periodically add, remove, or make changes to coverage limitations on certain drugs or change how much you pay for a drug. If we make any formulary change that limits our members' ability to fill their prescriptions, we will notify the affected members before the change is made. We will send a formulary to you and you can see our complete formulary on our Web site at www.Medicare.PacificSource.com/Tools/DrugSearch.aspx. If you are currently taking a drug that is not on our formulary or subject to additional requirements or limits, you may be able to get a temporary supply of the drug. You can contact us to request an exception or switch to an alternative drug listed on our formulary with your physician's help. Call us to see if you can get a temporary supply of the drug or for more details about our drug transition policy.

How Can I Get Extra Help with My Prescription Drug Plan Costs or Get Extra Help with Other Medicare Costs?

You may be able to get extra help to pay for your prescription drug premiums and costs as well as get help with other Medicare costs. To see if you qualify for getting extra help, call:

- 1-800-MEDICARE (800) 633-4227. TTY/TDD users should call (877) 486-2048, 24 hours a day/7 days a week; and see www.Medicare.gov 'Programs for People with Limited Income and Resources' in the publication Medicare & You.
- The Social Security Administration at (800) 772-1213 between 7:00 a.m. and 7:00 p.m., Monday through Friday. TTY/TDD users should call (800) 325-0778; or
- Your State Medicaid Office.

What are My Protections in this Plan?

All Medicare Advantage Plans agree to stay in the program for a full calendar year at a time. Plan benefits and cost-sharing may change from calendar year to calendar year. Each year, plans can decide whether to continue to participate with Medicare Advantage. A plan

may continue in their entire service area (geographic area where the plan accepts members) or choose to continue only in certain areas. Also, Medicare may decide to end a contract with a plan. Even if your Medicare Advantage Plan leaves the program, you will not lose Medicare coverage. If a plan decides not to continue for an additional calendar year, it must send you a letter at least 90 days before your coverage will end. The letter will explain your options for Medicare coverage in your area. As a member of PacificSource Medicare Explorer Rx 7 (PPO), you have the right to request an organization determination, which includes the right to file an appeal if we deny coverage for an item or service, and the right to file a grievance. You have the right to request an organization determination if you want us to provide or pay for an item or service that you believe should be covered. If we deny coverage for your requested item or service, you have the right to appeal and ask us to review our decision. You may ask us for an expedited (fast) coverage determination or appeal if you believe that waiting for a decision could seriously put your life or health at risk, or affect your ability to regain maximum function. If your doctor makes or supports the expedited request, we must expedite our decision. Finally, you have the right to file a grievance with us if you have any type of problem with us or one of our network providers that does not involve coverage for an item or service. If your problem involves quality of care, you also have the right to file a grievance with the Quality Improvement Organization (QIO) for your state. Please refer to the Evidence of Coverage (EOC) for the QIO contact information.

As a member of PacificSource Medicare Explorer Rx 7 (PPO), you have the right to request a coverage determination, which includes the right to request an exception, the right to file an appeal if we deny coverage for a prescription drug, and the right to file a grievance. You have the right to request a coverage determination if you want us to cover a Part D drug that you believe should be covered. An exception is a type of coverage determination. You may ask us for an exception if you believe you need a drug that is not on our list of covered drugs or believe you should get a non-preferred drug at a lower out-of-pocket cost. You can also ask for an exception to cost utilization rules, such as a limit on the quantity of a drug. If you think you need an exception, you should contact us before you try to fill your prescription at a pharmacy. Your doctor must provide a statement to support your exception request. If we deny coverage for your prescription drug(s), you have the right to appeal and ask us to review our decision. Finally, you have the right to file a grievance if you have any type of problem with us or one of our

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network pharmacies that does not involve coverage for a prescription drug. If your problem involves quality of care, you also have the right to file a grievance with the Quality Improvement Organization (QIO) for your state. Please refer to the Evidence of Coverage (EOC) for the QIO contact information.

What is a Medication Therapy Management (MTM) Program?

A Medication Therapy Management (MTM) Program is a free service we offer. You may be invited to participate in a program designed for your specific health and pharmacy needs. You may decide not to participate but it is recommended that you take full advantage of this covered service if you are selected. Contact PacificSource Medicare Explorer Rx 7 (PPO) for more details.

What Types of Drugs May be Covered Under Medicare Part B?

Some outpatient prescription drugs may be covered under Medicare Part B. These may include, but are not limited to, the following types of drugs. Contact PacificSource Medicare Explorer Rx 7 (PPO) for more details.

- **Some Antigens:** If they are prepared by a doctor and administered by a properly instructed person (who could be the patient) under doctor supervision.
- **Osteoporosis Drugs:** Injectable osteoporosis drugs for some women.
- **Erythropoietin:** By injection if you have end-stage renal disease (permanent kidney failure requiring either dialysis or transplantation) and need this drug to treat anemia.
- **Hemophilia Clotting Factors:** Self-administered clotting factors if you have hemophilia.
- **Injectable Drugs:** Most injectable drugs administered incident to a physician's service.
- **Immunosuppressive Drugs:** Immunosuppressive drug therapy for transplant patients if the transplant took place in a Medicare-certified facility and was paid for by Medicare or by a private insurance company that was the primary payer for Medicare Part A coverage.
- **Some Oral Cancer Drugs:** If the same drug is available in injectable form.
- **Oral Anti-Nausea Drugs:** If you are part of an anti-cancer chemotherapeutic regimen.
- **Inhalation and Infusion Drugs administered through Durable Medical Equipment.**

Where can I Find Information on Plan Ratings?

The Medicare program rates how well plans perform in different categories (for example, detecting and preventing illness, ratings from patients and Customer Service). If you have access to the web, you may use the web tools on www.Medicare.gov and select "Health and Drug Plans" then "Compare Drug and Health Plans" to compare the plan ratings for Medicare plans in your area. You can also call us directly to obtain a copy of the plan ratings for this plan. Our Customer Service number is listed below. Please call PacificSource Medicare for more information about PacificSource Medicare Explorer Rx 7 (PPO). Visit us at www.Medicare.PacificSource.com or, call us:

- Customer Service Hours for October 1 to February 14: Sunday, Monday, Tuesday, Wednesday, Thursday, Friday, Saturday, 8:00 a.m. - 8:00 p.m. Pacific
- Customer Service Hours for February 15 to September 30: Monday, Tuesday, Wednesday, Thursday, Friday, 8:00 a.m. - 8:00 p.m. Pacific
- Current and Prospective members should call toll-free (888) 863-3637 for questions related to the Medicare Advantage Program. (TTY/TDD (800) 735-2900).
- Current and Prospective members should call locally (541) 225-3771 for questions related to the Medicare Advantage Program. (TTY/TDD (800) 735-2900).
- Current and Prospective members should call toll-free (888) 863-3637 for questions related to the Medicare Part D Prescription Drug Program. (TTY/TDD (800) 735-2900).
- Current and Prospective members should call locally (541) 225-3771 for questions related to the Medicare Part D Prescription Drug Program. (TTY/TDD (800) 735-2900).

For more information about Medicare, please call Medicare at 1-800-MEDICARE (800) 633-4227. TTY users should call (877) 486-2048. You can call 24 hours a day, 7 days a week. Or, visit www.Medicare.gov on the web. This document may be available in other formats such as Braille, large print or other alternate formats. This document may be available in a non-English language. For additional information, call customer service at the phone number listed above. If you have any questions about this plan's benefits or costs, please contact PacificSource Medicare for details.

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| Important Information | | |
| 1-Premium and Other Important Information | <p>In 2013 the monthly Part B Premium was \$104.90 and may change for 2014 and the annual Part B deductible amount was \$147 and may change for 2014.</p> <p>If a doctor or supplier does not accept assignment, their costs are often higher, which means you pay more. Most people will pay the standard monthly Part B premium. However, some people will pay a higher premium because of their yearly income (over \$85,000 for singles, \$170,000 for married couples).</p> <p>For more information about Part B premiums based on income, call Medicare at 1-800-MEDICARE (800) 633-4227. TTY users should call (877) 486-2048. You may also call Social Security at (800) 772-1213. TTY users should call (800) 325-0778.</p> | <p>General \$88 monthly plan premium in addition to your monthly Medicare Part B premium. Most people will pay the standard monthly Part B premium in addition to their MA plan premium. However, some people will pay higher Part B and Part D premiums because of their yearly income (over \$85,000 for singles, \$170,000 for married couples). For more information about Part B and Part D premiums based on income, call Medicare at 1-800-MEDICARE (800) 633-4227. TTY users should call (877) 486-2048. You may also call Social Security at (800) 772-1213. TTY users should call (800) 325-0778. Some physicians, providers and suppliers that are out of a plan's network (i.e., out-of-network) accept "assignment" from Medicare and will only charge up to a Medicare-approved amount. If you choose to see an out-of-network physician who does NOT accept Medicare "assignment", your coinsurance can be based on the Medicare-approved amount plus an additional amount up to a higher Medicare "limiting charge". If you are a member of a plan that charges a copay for out-of-network physician services, the higher Medicare "limiting charge" does not apply. See the publications Medicare & You or Your Medicare Benefits available on www.medicare.gov for a full listing of benefits under Original Medicare, as well as for explanation of the rules related to "assignment" and "limiting charges" that apply by benefit type. To find out if physicians and DME suppliers accept assignment or participate in Medicare, visit www.Medicare.gov/physician or www.Medicare.gov/supplier. You can also call 1-800-MEDICARE, or ask your physician, provider, or supplier if they accept assignment.</p> <p>In-Network \$3,000 out-of-pocket limit for Medicare-covered services.</p> <p>In and Out-of-Network \$3,000 out-of-pocket limit for Medicare-covered services.</p> |
| 2-Doctor and Hospital Choice (For more information, see Emergency Care - #15 and Urgently Needed Care - #16.) | You may go to any doctor, specialist, or hospital that accepts Medicare. | <p>In-Network No referral required for network doctors, specialists, and hospitals.</p> <p>In and Out-of-Network You can go to doctors, specialists, and hospitals in or out of the network. It will cost more to get out-of-network benefits.</p> |
| INPATIENT CARE | | |
| 3-Inpatient Hospital Care (includes Substance Abuse) | In 2013 the amounts for each benefit period were: | <p>In-Network No limit to the number of days covered by the plan each hospital</p> |

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| and Rehabilitation Services) | <p><u>Days 1-60:</u> \$1,184 deductible <u>Days 61-90:</u> \$296 per day <u>Days 91-150:</u> \$592 per lifetime reserve day</p> <p>These amounts may change for 2014. Call 1-800-MEDICARE (800) 633-4227 for information about lifetime reserve days. Lifetime reserve days can only be used once. A "benefit period" starts the day you go into a hospital or skilled nursing facility. It ends when you go for 60 days in a row without hospital or skilled nursing care.</p> <p>If you go into the hospital after one benefit period has ended, a new benefit period begins. You must pay the inpatient hospital deductible for each benefit period. There is no limit to the number of benefit periods you can have.</p> | <p>stay. For Medicare-covered hospital stays: <u>Days 1-5:</u> \$200 copay per day <u>Days 6-90:</u> \$0 copay per day</p> <p>\$0 copay for additional non-Medicare-covered hospital days.</p> <p>Except in an emergency, your doctor must tell the plan that you are going to be admitted to the hospital.</p> <p>Out-of-Network For Medicare-covered hospital stays: <u>Days 1-5:</u> \$300 copay per day <u>Days 6 and beyond:</u> \$0 copay per day</p> |
| 4-Inpatient Mental Health Care | <p>In 2013 the amounts for each benefit period were: <u>Days 1-60:</u> \$1,184 deductible <u>Days 61-90:</u> \$296 per day <u>Days 91-150:</u> \$592 per lifetime reserve day</p> <p>These amounts may change for 2014. You get up to 190 days of inpatient psychiatric hospital care in a lifetime. Inpatient psychiatric hospital services count toward the 190-day lifetime limitation only if certain conditions are met. This limitation does not apply to inpatient psychiatric services furnished in a general hospital.</p> | <p>In-Network You get up to 190 days of inpatient psychiatric hospital care in a lifetime. Inpatient psychiatric hospital services count toward the 190-day lifetime limitation only if certain conditions are met. This limitation does not apply to inpatient psychiatric services furnished in a general hospital.</p> <p>For Medicare-covered hospital stays: <u>Days 1-5:</u> \$200 copay per day <u>Days 6-90:</u> \$0 copay per day</p> <p>Plan covers 60 lifetime reserve days. \$0 copay per lifetime reserve day. Except in an emergency, your doctor must tell the plan that you are going to be admitted to the hospital.</p> <p>Out-of-Network For Medicare-covered hospital stays: <u>Days 1-5:</u> \$300 copay per day <u>Days 6-90:</u> \$0 copay per day</p> |
| 5-Skilled Nursing Facility (SNF) (in a Medicare-certified skilled nursing facility) | <p>In 2013 the amounts for each benefit period after at least a 3-day covered hospital stay were: <u>Days 1-20:</u> \$0 per day <u>Days 21-100:</u> \$148 per day</p> <p>These amounts may change for 2013.</p> | <p>General Authorization rules may apply.</p> <p>In-Network Plan covers up to 100 days each benefit period. No prior hospital stay is required. For Medicare-covered SNF stays:</p> |

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| | 100 days for each benefit period. A "benefit period" starts the day you go into a hospital or SNF. It ends when you go for 60 days in a row without hospital or skilled nursing care. If you go into the hospital after one benefit period has ended, a new benefit period begins. You must pay the inpatient hospital deductible for each benefit period. There is no limit to the number of benefit periods you can have. | <u>Days 1-20:</u> \$50 copay per day <u>Days 21-100:</u> \$125 copay per day Out-of-Network 20% of the cost for each Medicare-covered SNF stay. For each Medicare-covered SNF stay: <u>Days 1-100:</u> 20% of the cost per SNF day. |
| 6-Home Health Care (includes medically necessary intermittent skilled nursing care, home health aide services, and rehabilitation services, etc.) | \$0 copay. | General Authorization rules may apply. In-Network 10% of the cost for each Medicare-covered home health visit. Out-of-Network 10% of the cost for Medicare-covered home health visits. |
| 7-Hospice | You pay part of the cost for outpatient drugs and inpatient respite care. You must get care from a Medicare-certified hospice. | General You must get care from a Medicare-certified hospice. You must consult with your plan before you select hospice. |
| OUTPATIENT CARE | | |
| 8-Doctor Office Visits | 20% coinsurance. | In-Network \$15 copay for each Medicare-covered primary care doctor visit. \$30 copay for each Medicare-covered specialist visit. Out-of-Network \$25 copay for each Medicare-covered primary care doctor visit. \$40 copay for each Medicare-covered specialist visit. |
| 9-Chiropractic Services | Supplemental routine care not covered. 20% coinsurance for manual manipulation of the spine to correct subluxation (a displacement or misalignment of a joint or body part). | In-Network \$20 copay for each Medicare-covered chiropractic visit. Medicare-covered chiropractic visits are for manual manipulation of the spine to correct subluxation (a displacement or misalignment of a joint or body part). Out-of-Network 20% of the cost for Medicare-covered chiropractic visits. |
| 10-Podiatry Services | Supplemental routine care not covered. 20% coinsurance for medically necessary foot care, including care for medical conditions affecting the lower limbs. | In-Network \$30 copay for each Medicare-covered podiatry visit. Medicare-covered podiatry visits are for medically necessary foot care. Out-of-Network 20% of the cost for Medicare-covered podiatry visits. |

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| 11-Outpatient Mental Health Care | <p>20% coinsurance for most outpatient mental health services.</p> <p>Specified copayment for outpatient partial hospitalization program services furnished by a hospital or community mental health center (CMHC). Copay cannot exceed the Part A inpatient hospital deductible.</p> <p>"Partial hospitalization program" is a structured program of active outpatient psychiatric treatment that is more intense than the care received in your doctor's or therapist's office and is an alternative to inpatient hospitalization.</p> | <p>General Authorization rules may apply.</p> <p>In-Network</p> <ul style="list-style-type: none"> • \$40 copay for each Medicare-covered individual therapy visit. • \$40 copay for each Medicare-covered group therapy visit. • \$40 copay for each Medicare-covered individual therapy visit with a psychiatrist. • \$40 copay for each Medicare-covered group therapy visit with a psychiatrist. • \$30 copay for Medicare-covered partial hospitalization program services. <p>Out-of-Network</p> <ul style="list-style-type: none"> • 20% of the cost for Medicare-covered Mental Health visits with a psychiatrist. • 20% of the cost for Medicare-covered Mental Health visits. • \$40 copay for Medicare-covered partial hospitalization program services. |
| 12-Outpatient Substance Abuse Care | 20% coinsurance. | <p>In-Network</p> <ul style="list-style-type: none"> • \$30 copay for Medicare-covered individual substance abuse outpatient treatment visits. • \$30 copay for Medicare-covered group substance abuse outpatient treatment visits. <p>Out-of-Network 20% of the cost for Medicare-covered substance abuse outpatient treatment visits.</p> |
| 13-Outpatient Services | <p>20% coinsurance for the doctor's services.</p> <p>Specified copayment for outpatient hospital facility services. Copay cannot exceed the Part A inpatient hospital deductible.</p> <p>20% coinsurance for ambulatory surgical center facility services.</p> | <p>General Authorization rules may apply.</p> <p>In-Network</p> <ul style="list-style-type: none"> • \$200 copay for each Medicare-covered ambulatory surgical center visit. • \$0 to \$200 copay (or 20% of the cost) for each Medicare-covered outpatient hospital facility visit. <p>Out-of-Network</p> <ul style="list-style-type: none"> • \$300 copay for Medicare-covered ambulatory surgical center visits. • \$25 to \$300 copay (or 20% of the cost) for Medicare-covered outpatient hospital facility visits. |
| 14-Ambulance Services (medically necessary ambulance services) | 20% coinsurance. | <p>General Authorization rules may apply.</p> <p>In-Network \$150 copay for Medicare-covered ambulance benefits.</p> |

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| | | <p>Out-of-Network \$150 copay for Medicare-covered ambulance benefits.</p> |
| <p>15-Emergency Care (You may go to any emergency room if you reasonably believe you need emergency care.)</p> | <p>20% coinsurance for the doctor's services. Specified copayment for outpatient hospital facility emergency services. Emergency services copay cannot exceed Part A inpatient hospital deductible for each service provided by the hospital. You don't have to pay the emergency room copay if you are admitted to the hospital as an inpatient for the same condition within 3 days of the emergency room visit. NOT covered outside the U.S. except under limited circumstances.</p> | <p>General \$65 copay for Medicare-covered emergency room visits.</p> <p><u>Worldwide coverage.</u></p> <p>If you are immediately admitted to the hospital, you pay \$0 for the emergency room visit.</p> |
| <p>16-Urgently Needed Care (This is NOT emergency care, and in most cases, is out of the service area).</p> | <p>20% coinsurance, or a set copay. If you are admitted to the hospital within 3 days for the same condition, you pay \$0 for the urgently-needed-care visit. NOT covered outside the U.S. except under limited circumstances.</p> | <p>General \$30 copay for Medicare-covered urgently-needed-care visits.</p> |
| <p>17-Outpatient Rehabilitation Services (Occupational Therapy, Physical Therapy, Speech and Language Therapy)</p> | <p>20% coinsurance.</p> <p>Medically necessary physical therapy, occupational therapy, and speech and language pathology services are covered.</p> | <p>General Authorization rules may apply. Medically necessary physical therapy, occupational therapy, and speech and language pathology services are covered.</p> <p>In-Network</p> <ul style="list-style-type: none"> • \$30 copay for Medicare-covered Occupational Therapy visits. • \$30 copay for Medicare-covered Physical Therapy and/or Speech and Language Pathology visits. <p>Out-of-Network</p> <ul style="list-style-type: none"> • 20% of the cost for Medicare-covered Physical Therapy and/or Speech and Language Pathology visits. • 20% of the cost for Medicare-covered Occupational Therapy visits. |
| <p>Outpatient Medical Services and Supplies</p> | | |
| <p>18-Durable Medical Equipment (includes wheelchairs, oxygen, etc.)</p> | <p>20% coinsurance.</p> | <p>General Authorization rules may apply.</p> <p>In-Network 20% of the cost for Medicare-covered durable medical equipment.</p> <p>Out-of-Network 20% of the cost for Medicare-covered durable medical equipment.</p> |

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| 19-Prosthetic Devices (includes braces, artificial limbs and eyes, etc.) | 20% coinsurance. 20% coinsurance for Medicare-covered medical supplies related to prosthetics, splints, and other devices. | General Authorization rules may apply. In-Network <ul style="list-style-type: none"> • \$0 copay for Medicare-covered: medical supplies related to prosthetics, splints, and other devices. • 0% to 20% of the cost for Medicare-covered prosthetic devices. Out-of-Network 20% of the cost for Medicare-covered prosthetic devices. |
| 20-Diabetes Programs and Supplies | 20% coinsurance for diabetes self-management training. 20% coinsurance for diabetes supplies. 20% coinsurance for diabetic therapeutic shoes or inserts. | In-Network \$0 copay for Medicare-covered Diabetes self-management training. \$0 copay for Medicare-covered: <ul style="list-style-type: none"> • Diabetes monitoring supplies • Therapeutic shoes or inserts Out-of-Network <ul style="list-style-type: none"> • 20% of the cost for Medicare-covered Diabetes self-management training. • 20% of the cost for Medicare-covered Diabetes monitoring supplies. • 20% of the cost for Medicare-covered Therapeutic shoes or inserts. |
| 21-Diagnostic Tests, X-Rays, Lab Services, and Radiology Services | 20% coinsurance for diagnostic tests and x-rays. \$0 copay for Medicare-covered lab services. Lab Services: Medicare covers medically necessary diagnostic lab services that are ordered by your treating doctor when they are provided by a Clinical Laboratory Improvement Amendments (CLIA) certified laboratory that participates in Medicare. Diagnostic lab services are done to help your doctor diagnose or rule out a suspected illness or condition. Medicare does not cover most supplemental routine screening tests, like checking your cholesterol. | General Authorization rules may apply. In-Network <ul style="list-style-type: none"> • \$0 to \$15 copay for Medicare-covered lab services. • \$15 copay for Medicare-covered diagnostic procedures and tests. • \$15 copay for Medicare-covered X-rays. • 20% of the cost for Medicare-covered diagnostic radiology services (not including x-rays). • 20% of the cost for Medicare-covered therapeutic radiology services. • If the doctor provides you services in addition to Outpatient Diagnostic Procedures, Tests and Lab Services, separate cost-sharing of \$15 to \$30 may apply. • If the doctor provides you services in addition to Outpatient Diagnostic and Therapeutic Radiology Services, separate cost-sharing of \$15 to \$30 may apply. Out-of-Network <ul style="list-style-type: none"> • 20% of the cost for Medicare-covered therapeutic radiology services. |

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| | | <ul style="list-style-type: none"> • 20% of the cost for Medicare-covered outpatient X-rays. • 20% of the cost for Medicare-covered diagnostic radiology services. • 20% of the cost for Medicare-covered diagnostic procedures and tests. • 20% of the cost for Medicare-covered lab services. • If the doctor provides you services in addition to (Medicare-covered Diagnostic Procedures/Tests, Medicare-covered Laboratory Services, Diagnostic Radiological Services, Therapeutic Radiological Services, Outpatient X-Rays, Eye Exams Eye Exams), separate cost-sharing of \$25 to \$40 may apply. |
| 22-Cardiac and Pulmonary Rehabilitation Services | <p>20% coinsurance for Cardiac Rehabilitation services.</p> <p>20% coinsurance for Pulmonary Rehabilitation services.</p> <p>20% coinsurance for Intensive Cardiac Rehabilitation services.</p> | <p>In-Network \$0 copay for:</p> <ul style="list-style-type: none"> • Medicare-covered Cardiac Rehabilitation Services • Medicare-covered Intensive Cardiac Rehabilitation Services • Medicare-covered Pulmonary Rehabilitation Services <p>Out-of-Network</p> <ul style="list-style-type: none"> • 20% of the cost for Medicare-covered Cardiac Rehabilitation Services. • 20% of the cost for Medicare-covered Intensive Cardiac Rehabilitation Services. • 20% of the cost for Medicare-covered Pulmonary Rehabilitation Services. |
| PREVENTIVE SERVICES | | |
| 23-Preventive Services | <p>No coinsurance, copayment or deductible for the following:</p> <ul style="list-style-type: none"> • Abdominal Aortic Aneurysm Screening. • Bone Mass Measurement. Covered once every 24 months (more often if medically necessary) if you meet certain medical conditions. • Cardiovascular Screening. • Cervical and Vaginal Cancer Screening. Covered once every 2 years. Covered once a year for women with Medicare at high risk. • Colorectal Cancer Screening. • Diabetes Screening. • Influenza Vaccine. • Hepatitis B Vaccine for people with | <p>General \$0 copay for all preventive services covered under Original Medicare at zero cost-sharing. Any additional preventive services approved by Medicare mid-year will be covered by the plan or by Original Medicare.</p> <p>In-Network \$0 copay for a supplemental annual physical exam.</p> <p>Out-of-Network 20% of the cost for Medicare-covered preventive services. 20% of the cost for a supplemental annual physical exam.</p> |

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| | <p>Medicare who are at risk.</p> <ul style="list-style-type: none"> • HIV Screening. \$0 copay for the HIV screening, but you generally pay 20% of the Medicare-approved amount for the doctor’s visit. HIV screening is covered for people with Medicare who are pregnant and people at increased risk for the infection, including anyone who asks for the test. Medicare covers this test once every 12 months or up to three times during a pregnancy. • Breast Cancer Screening (Mammogram). Medicare covers screening mammograms once every 12 months for all women with Medicare age 40 and older. Medicare covers one baseline mammogram for women between ages 35-39. • Medical Nutrition Therapy Services. Nutrition therapy is for people who have diabetes or kidney disease (but aren’t on dialysis or haven’t had a kidney transplant) when referred by a doctor. These services can be given by a registered dietitian and may include a nutritional assessment and counseling to help you manage your diabetes or kidney disease. • Personalized Prevention Plan Services (Annual Wellness Visits). • Pneumococcal Vaccine. You may only need the Pneumonia vaccine once in your lifetime. Call your doctor for more information. • Prostate Cancer Screening. Prostate Specific Antigen (PSA) test only. Covered once a year for all men with Medicare over age 50. • Smoking and Tobacco Use Cessation (counseling to stop smoking and tobacco use). Covered if ordered by your doctor. Includes two counseling | |

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| | <p>attempts within a 12-month period. Each counseling attempt includes up to four face-to-face visits.</p> <ul style="list-style-type: none"> • Screening and behavioral counseling interventions in primary care to reduce alcohol misuse. • Screening for depression in adults. • Screening for sexually transmitted infections (STI) and high-intensity behavioral counseling to prevent STIs. • Intensive behavioral counseling for Cardiovascular Disease (bi-annual). • Intensive behavioral therapy for obesity. • Welcome to Medicare Preventive Visits (initial preventive physical exam). When you join Medicare Part B, then you are eligible as follows. During the first 12 months of your new Part B coverage, you can get either a Welcome to Medicare Preventive Visit or an Annual Wellness Visit. After your first 12 months, you can get one Annual Wellness Visit every 12 months. | |
| 24-Kidney Disease and Conditions | <p>20% coinsurance for renal dialysis.</p> <p>20% coinsurance for kidney disease education services.</p> | <p>In-Network</p> <ul style="list-style-type: none"> • \$25 copay for Medicare-covered renal dialysis. • \$0 copay for Medicare-covered kidney disease education services. <p>Out-of-Network</p> <ul style="list-style-type: none"> • 20% of the cost for Medicare-covered kidney disease education services. • \$25 copay for Medicare-covered renal dialysis. |
| Prescription Drug Benefits | | |
| 25-Outpatient Prescription Drugs | <p>Most drugs are not covered under Original Medicare. You can add prescription drug coverage to Original Medicare by joining a Medicare Prescription Drug Plan, or you can get all your Medicare coverage, including prescription drug coverage, by joining</p> | <p>Drugs covered under Medicare Part B</p> <p>General</p> <ul style="list-style-type: none"> • 20% of the cost for Medicare Part B chemotherapy drugs and other Part B drugs. • 20% of the cost for Part B drugs out-of-network. <p>Drugs Covered under Medicare Part D</p> <p>General</p> |

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| | <p>a Medicare Advantage Plan or a Medicare Cost Plan that offers prescription drug coverage.</p> | <p>This plan uses a formulary. The plan will send you the formulary. You can also see the formulary at www.Medicare.PacificSource.com/Tools/DrugSearch.aspx on the web. Different out-of-pocket costs may apply for people who:</p> <ul style="list-style-type: none"> • have limited incomes, • live in long-term care facilities, or • have access to Indian/ Tribal/Urban (Indian Health Service) providers. <p>The plan offers national in-network prescription coverage (i.e., this would include 50 states and the District of Columbia). This means that you will pay the same cost-sharing amount for your prescription drugs if you get them at an in-network pharmacy outside of the plan's service area (for instance when you travel). Total yearly drug costs are the total drug costs paid by both you and a Part D plan. The plan may require you to first try one drug to treat your condition before it will cover another drug for that condition. Some drugs have quantity limits. Your provider must get prior authorization from PacificSource Medicare Explorer Rx 7 (PPO) for certain drugs. The plan will pay for certain over-the-counter drugs as part of its utilization management program. Some over-the-counter drugs are less expensive than prescription drugs and work just as well. Contact the plan for details. You must go to certain pharmacies for a very limited number of drugs, due to special handling, provider coordination, or patient education requirements that cannot be met by most pharmacies in your network. These drugs are listed on the plan's website, formulary, printed materials, as well as on the Medicare Prescription Drug Plan Finder on Medicare.gov. If the actual cost of a drug is less than the normal cost-sharing amount for that drug, you will pay the actual cost, not the higher cost-sharing amount. If you request a formulary exception for a drug and PacificSource Medicare Explorer Rx 7 (PPO) approves the exception, you will pay Tier 4: Non-Preferred Brand cost-sharing for that drug.</p> <p>In-Network \$0 deductible.</p> <p>Initial Coverage You pay the following until total yearly drug costs reach \$2,850:</p> <p>Retail Pharmacy Contact your plan if you have questions about cost-sharing or billing when less than a one-month supply is dispensed. You can get drugs the following way(s):</p> |

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| Benefit | Original Medicare | PacificSource Medicare Explorer Rx 7 (PPO) |
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| | | <p><u>Tier 1: Preferred Generic</u></p> <ul style="list-style-type: none"> • \$4 copay for a one-month (31-day) supply of drugs in this tier • \$12 copay for a three-month (93-day) supply of drugs in this tier • Not all drugs on this tier are available at this extended day supply. Please contact the plan for more information. <p><u>Tier 2: Non-Preferred Generic</u></p> <ul style="list-style-type: none"> • \$10 copay for a one-month (31-day) supply of drugs in this tier • \$30 copay for a three-month (93-day) supply of drugs in this tier • Not all drugs on this tier are available at this extended day supply. Please contact the plan for more information. <p><u>Tier 3: Preferred Brand</u></p> <ul style="list-style-type: none"> • \$45 copay for a one-month (31-day) supply of drugs in this tier • \$135 copay for a three-month (93-day) supply of drugs in this tier • Not all drugs on this tier are available at this extended day supply. Please contact the plan for more information. <p><u>Tier 4: Non-Preferred Brand</u></p> <ul style="list-style-type: none"> • \$95 copay for a one-month (31-day) supply of drugs in this tier • \$285 copay for a three-month (93-day) supply of drugs in this tier • Not all drugs on this tier are available at this extended day supply. Please contact the plan for more information. <p><u>Tier 5: Specialty Tier</u></p> <ul style="list-style-type: none"> • 33% coinsurance for a one-month (31-day) supply of drugs in this tier <p>Long-Term Care Pharmacy</p> <p>Long term care pharmacies must dispense brand name drugs in amounts less than a 14 days supply at a time. They may also dispense less than a month's supply of generic drugs at a time. Contact your plan if you have questions about cost-sharing or billing when less than a one-month supply is dispensed. You can get drugs the following way(s):</p> <p><u>Tier 1: Preferred Generic</u></p> <ul style="list-style-type: none"> • \$4 copay for a one-month (31-day) supply of drugs in this tier <p><u>Tier 2: Non-Preferred Generic</u></p> <ul style="list-style-type: none"> • \$10 copay for a one-month (31-day) supply of drugs in this tier <p><u>Tier 3: Preferred Brand</u></p> <ul style="list-style-type: none"> • \$45 copay for a one-month (31-day) supply of drugs in this tier <p><u>Tier 4: Non-Preferred Brand</u></p> <ul style="list-style-type: none"> • \$95 copay for a one-month (31-day) supply of drugs in this tier <p><u>Tier 5: Specialty Tier</u></p> |

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| Benefit | Original Medicare | PacificSource Medicare Explorer Rx 7 (PPO) |
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| | | <ul style="list-style-type: none"> • 33% coinsurance for a one-month (31-day) supply of drugs in this tier <p>Mail Order Contact your plan if you have questions about cost-sharing or billing when less than a one-month supply is dispensed. You can get drugs the following way(s):</p> <p><u>Tier 1: Preferred Generic</u></p> <ul style="list-style-type: none"> • \$4 copay for a one-month (31-day) supply of drugs in this tier • \$12 copay for a three-month (93-day) supply of drugs in this tier • Not all drugs on this tier are available at this extended day supply. Please contact the plan for more information. <p><u>Tier 2: Non-Preferred Generic</u></p> <ul style="list-style-type: none"> • \$10 copay for a one-month (31-day) supply of drugs in this tier • \$30 copay for a three-month (93-day) supply of drugs in this tier • Not all drugs on this tier are available at this extended day supply. Please contact the plan for more information. <p><u>Tier 3: Preferred Brand</u></p> <ul style="list-style-type: none"> • \$45 copay for a one-month (31-day) supply of drugs in this tier • \$135 copay for a three-month (93-day) supply of drugs in this tier • Not all drugs on this tier are available at this extended day supply. Please contact the plan for more information. <p><u>Tier 4: Non-Preferred Brand</u></p> <ul style="list-style-type: none"> • \$95 copay for a one-month (31-day) supply of drugs in this tier • \$285 copay for a three-month (93-day) supply of drugs in this tier • Not all drugs on this tier are available at this extended day supply. Please contact the plan for more information. <p><u>Tier 5: Specialty Tier</u></p> <ul style="list-style-type: none"> • 33% coinsurance for a one-month (31-day) supply of drugs in this tier <p>Coverage Gap After your total yearly drug costs reach \$2,850, you receive limited coverage by the plan on certain drugs. You will also receive a discount on brand name drugs and generally pay no more than 47.5% for the plan's costs for brand drugs and 72% of the plan's costs for generic drugs until your yearly out-of-pocket drug costs reach \$4,550.</p> <p>Additional Coverage Gap The plan covers 56 formulary generics (5.86% to 5.86% of formulary generic drugs) through the coverage gap. The plan</p> |

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| Benefit | Original Medicare | PacificSource Medicare Explorer Rx 7 (PPO) |
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| | | <p>offers additional coverage in the gap for the following tiers. You pay the following:</p> <p>Retail Pharmacy Contact your plan if you have questions about cost-sharing or billing when less than a one-month supply is dispensed. <u>Tier 1: Preferred Generic</u></p> <ul style="list-style-type: none"> • \$4 copay for a one-month (31-day) supply of all drugs covered within this tier • \$12 copay for a three-month (93-day) supply of all drugs covered within this tier • Not all drugs on this tier are available at this extended day supply. Please contact the plan for more information. <p>Long Term Care Pharmacy Long term care pharmacies must dispense brand name drugs in amounts less than a 14 days supply at a time. They may also dispense less than a month's supply of generic drugs at a time. Contact your plan if you have questions about cost-sharing or billing when less than a one-month supply is dispensed. <u>Tier 1: Preferred Generic</u></p> <ul style="list-style-type: none"> • \$4 copay for a one-month (31-day) supply of all drugs covered within this tier <p>Mail Order Contact your plan if you have questions about cost-sharing or billing when less than a one-month supply is dispensed. <u>Tier 1: Preferred Generic</u></p> <ul style="list-style-type: none"> • \$4 copay for a one-month (31-day) supply of all drugs covered within this tier • \$12 copay for a three-month (93-day) supply of all drugs covered within this tier • Not all drugs on this tier are available at this extended day supply. Please contact the plan for more information. <p>Catastrophic Coverage After your yearly out-of-pocket drug costs reach \$4,550, you pay the greater of:</p> <ul style="list-style-type: none"> • 5% coinsurance, or • \$2.55 copay for generic (including brand drugs treated as generic) and a \$6.35 copay for all other drugs. <p>Out-of-Network Plan drugs may be covered in special circumstances, for instance, illness while traveling outside of the plan's service area where there is no network pharmacy. You may have to pay more than your normal cost-sharing amount if you get your drugs at an out-of-network pharmacy. In addition, you will likely have to pay the</p> |

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| Benefit | Original Medicare | PacificSource Medicare Explorer Rx 7 (PPO) |
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| | | <p>pharmacy's full charge for the drug and submit documentation to receive reimbursement from PacificSource Medicare Explorer Rx 7 (PPO). You can get out-of-network drugs the following way:</p> <p>Out-of-Network Initial Coverage You will be reimbursed up to the plan's cost of the drug minus the following for drugs purchased out-of-network until total yearly drug costs reach \$2,850:</p> <p><u>Tier 1: Preferred Generic</u></p> <ul style="list-style-type: none"> • \$4 copay for a one-month (31-day) supply of drugs in this tier <p><u>Tier 2: Non-Preferred Generic</u></p> <ul style="list-style-type: none"> • \$10 copay for a one-month (31-day) supply of drugs in this tier <p><u>Tier 3: Preferred Brand</u></p> <ul style="list-style-type: none"> • \$45 copay for a one-month (31-day) supply of drugs in this tier <p><u>Tier 4: Non-Preferred Brand</u></p> <ul style="list-style-type: none"> • \$95 copay for a one-month (31-day) supply of drugs in this tier <p><u>Tier 5: Specialty Tier</u></p> <ul style="list-style-type: none"> • 33% coinsurance for a one-month (31-day) supply of drugs in this tier • You will not be reimbursed for the difference between the Out-of-Network Pharmacy charge and the plan's In-Network allowable amount. <p>Out-of-Network Coverage Gap You will be reimbursed up to 28% of the plan allowable cost for generic drugs purchased out-of-network until total yearly out-of-pocket drug costs reach \$4,550. Please note that the plan allowable cost may be less than the out-of-network pharmacy price paid for your drug(s). You will be reimbursed up to 52.5% of the plan allowable cost for brand name drugs purchased out-of-network until your total yearly out-of-pocket drug costs reach \$4,550. Please note that the plan allowable cost may be less than the out-of-network pharmacy price paid for your drug(s).</p> <p>Additional Out-of-Network Coverage Gap You will be reimbursed for these drugs purchased out-of-network up to the plan's cost of the drug minus the following:</p> <p><u>Tier 1: Preferred Generic</u></p> <ul style="list-style-type: none"> • \$4 copay for a one-month (31-day) supply of all drugs covered within this tier <p>Out-of-Network Catastrophic Coverage After your yearly out-of-pocket drug costs reach \$4,550, you will be reimbursed for drugs purchased out-of-network up to the plan's cost of the drug minus your cost share, which is the greater of:</p> <ul style="list-style-type: none"> • 5% coinsurance, or |

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| | | <ul style="list-style-type: none"> • \$2.55 copay for generic (including brand drugs treated as generic) and a \$6.35 copay for all other drugs. • You will not be reimbursed for the difference between the Out-of-Network Pharmacy charge and the plans In-Network allowable amount. |
| Outpatient Medical Services and Supplies | | |
| 26-Dental Services | Preventive dental services (such as cleaning) not covered. | <p>In-Network This plan covers some preventive dental benefits for an extra cost (see "Optional Supplemental Benefits.") \$30 copay for Medicare-covered dental benefits.</p> <p>Out-of-Network 20% of the cost for Medicare-covered comprehensive dental benefits.</p> |
| 27-Hearing Services | Supplemental routine hearing exams and hearing aids not covered. 20% coinsurance for diagnostic hearing exams. | <p>In-Network</p> <ul style="list-style-type: none"> • Hearing aids not covered. • \$30 copay for Medicare-covered diagnostic hearing exams. • \$30 copay for up to 1 supplemental routine hearing exam(s) every year. <p>Out-of-Network</p> <ul style="list-style-type: none"> • 20% of the cost for Medicare-covered diagnostic hearing exams. • 20% of the cost for supplemental hearing exams. |
| 28-Vision Services | 20% coinsurance for diagnosis and treatment of diseases and conditions of the eye, including an annual glaucoma screening for people at risk. Supplemental routine eye exams and eyeglasses (lenses and frames) not covered. Medicare pays for one pair of eyeglasses or contact lenses after cataract surgery. | <p>In-Network</p> <ul style="list-style-type: none"> • \$0 to \$30 copay for Medicare-covered exams to diagnose and treat diseases and conditions of the eye, including an annual glaucoma screening for people at risk. • \$30 copay for up to 1 supplemental routine eye exam(s) every two years. <p>\$0 copay for:</p> <ul style="list-style-type: none"> • one pair of Medicare-covered eyeglasses (lenses and frames) or contact lenses after cataract surgery • Eyeglasses (lenses and frames) • Contact lenses • Eyeglass lenses • Eyeglass frames <p>If the doctor provides you services in addition to eye exams, separate cost-sharing of \$15 to \$30 may apply.</p> <p>Out-of-Network</p> <ul style="list-style-type: none"> • \$0 copay for Medicare-covered eye wear. • 20% of the cost for Medicare-covered eye exams. • 20% of the cost for supplemental routine eye exams. |

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| | | <ul style="list-style-type: none"> If the doctor provides you services in addition to (Medicare-covered Diagnostic Procedures/Tests, Medicare-covered Laboratory Services, Diagnostic Radiological Services, Therapeutic Radiological Services, Outpatient X-Rays, Eye Exams Eye Exams), separate cost sharing of \$25 to \$40 may apply. \$0 copay for supplemental eye wear. The plan will pay up to \$100 for all of the following services combined: Supplemental - Eye wear. <p>In and Out-of-Network \$100 plan coverage limit for supplemental eye wear every two years. This limit applies to both in-network and out-of-network benefits.</p> |
| Wellness/Education and Other Supplemental Benefits & Services | Not covered. | In-Network This plan does not cover supplemental education/wellness programs. |
| Over-the-Counter Items | Not covered. | General The plan does not cover over-the-counter items. |
| Transportation (Routine) | Not covered. | In-Network This plan does not cover supplemental routine transportation. |
| Acupuncture and Other Alternative Therapies | Not covered. | In-Network This plan does not cover Acupuncture and other alternative therapies. |
| OPTIONAL SUPPLEMENTAL PACKAGE #1 | | |
| Premium and Other Important Information | | General Package: 1 - Preventive Dental: \$27 monthly premium, in addition to your \$88 monthly plan premium and the monthly Medicare Part B premium, for the following optional benefits: Preventive Dental. |
| Dental Services | | <p>In-Network \$0 copay for the following supplemental preventive dental benefits:</p> <ul style="list-style-type: none"> up to 1 oral exam(s) every six months up to 1 cleaning(s) every six months up to 1 dental x-ray(s) every six months <p>Out-of-Network \$0 copay for preventive supplemental dental services</p> |