



Doing what's right, not just what's required

PacificSource Dual Care (HMO D-SNP)
2026 Dual Eligible Special Needs Plan

- ✓ Doctor visits
 - ✓ Select drugs
 - ✓ Dental care
 - ✓ Vision care
 - ✓ Hearing care
 - ✓ Fitness program
 - ✓ Rides to your doctor
 - ✓ Care coordination
 - ✓ And much more
- PAY**
\$0
FOR

Your costs may vary if your Medicaid eligibility category changes.



Get extra benefits and exceptional service with **PacificSource Dual Care**



What is Dual Care?

PacificSource Dual Care (HMO D-SNP) is a Dual Eligible Special Needs plan. It gives **extra benefits for no additional cost** to people who qualify for both Medicare and Medicaid (Oregon Health Plan). Dual Care combines Medicare benefits, prescription drug coverage, and Medicaid benefits in a single, convenient plan.



Am I eligible?

PacificSource Dual Care is available to you if:

- You qualify for Medicare Parts A and B
- You're eligible for full Medicaid benefits
- You live in one of these counties: Crook, Deschutes, Hood River, Jefferson, Lane, Marion, Polk, Wasco, or Klamath (zip codes 97731, 97733, 97737, and 97739)



Will enrolling in Dual Care reduce my Medicaid benefits?

No, in fact, our D-SNP plan adds **more coverage to your current medical and drug benefits.**

All the benefits of Medicaid and Medicare — at no cost to you



A single health plan from PacificSource delivers:



\$0 Medicaid-covered dental care—many routine procedures



\$0 alternative care, including chiropractic and acupuncture*



\$0 annual routine eye exam



\$190 allowance per year for eyeglasses or contacts of your choice



\$0 preferred generics (tier 1)



\$0 fitness program with gym membership and brain training



\$0 rides to and from your healthcare appointments



\$130 allowance each quarter for hundreds of over-the-counter items

Your costs may vary if your Medicaid eligibility category changes.

*Limits apply. Prior authorization required.

The kind of help you'd expect from a friend



At PacificSource, member service is more than professional—it's personal.
Best of all, it's local.

PacificSource is a **not-for-profit community health plan**. Our duty is to members, healthcare providers, and brokers—not shareholders.

We answer Customer Service calls with humans—not automated phone trees. And we're committed to going beyond what's required to make sure you're satisfied.

For members struggling with challenges, such as food insecurity, housing, or transportation, our Member Support Specialists and Care Management teams work with providers and community organizations to help.



✓ The doctors and hospitals you want

Our provider network is more than a list of approved doctors. It's a unique, local partnership with a shared commitment to serving you.

The thousands of doctors and facilities who care for our members are consistently rated among the best in the region. And our plans don't require referrals.



✓ Part of your community

PacificSource was founded right here in Oregon, which continues to be our home. We have many years of experience as a Coordinated Care Organization, providing Medicaid and Medicare services with a local, human touch.



2026 PacificSource Dual Care at a glance

Benefit highlights	In-network
Monthly premium	\$0
Medical deductible	\$0
Primary care office visit / Specialist office visit (referrals not required)	\$0
Inpatient hospital care	
Outpatient surgery	
Labs, x-rays, and imaging	
Physical therapy and occupational therapy	
Telehealth, including primary care and specialists	
Preventive care	
Routine vision exam, once per year	
Transportation services (see page 4)	
One Pass™ fitness benefit	
Annual out-of-pocket maximum	
Eyeglasses and contact lenses	\$190 allowance per year
Over-the-counter health and wellness allowance	\$130 allowance per quarter
Comprehensive dental	Covered with limitations
Hearing exams and hearing aids	

Some services may require prior authorization.

Prescription drug benefit with new out-of-pocket maximum

Depending on your income and institutional status, you pay the following:	
For preferred generic (tier 1)	\$0
For non-preferred generic	\$0, \$1.60, or \$5.10
All other drugs	\$0, \$4.90, or \$12.65



If your out-of-pocket drug costs reach \$2,100 in a year, **you pay \$0** for any additional covered prescriptions.

This is a summary. Cost shares, benefits, premiums, and deductibles in this brochure reflect Medicare and full Medicaid coverage. Your costs may vary if your Medicaid eligibility category and/or the level of Extra Help you receive changes. Contact us or your broker if you have questions.

More benefits of your Dual Care plan



\$520 spending allowance for over-the-counter items

Each quarter, you can order up to \$130 worth of over-the-counter health and wellness items. Options include vitamins, supplements, and hundreds of popular products. There's a huge array to choose from—all with free two-day shipping.



Rides to health visits

We help members get rides to covered healthcare services. This benefit is called Non-Emergent Medical Transportation (or NEMT). The NEMT provider will work with you to get you the best ride for your needs. There is no cost to you for this service.



No-cost fitness program

One Pass™ delivers flexible fitness for all, whether you work out at home or at the gym. You get:

- Access to a large nationwide network of gyms and fitness locations, including many YMCAs
- Freedom to choose: Visit multiple facilities in the same month
- Live digital fitness classes and on-demand workouts
- Online brain training made just for you, to help improve your memory and focus



Care coordination

Our local Health Services teams are here to help you manage your healthcare. We can:

- Work with you and your doctors
- Connect you with local resources and offer support
- At no cost to you



\$0 dental benefits

Dental care is important to your overall health. Your plan covers dental exams, cleanings, fluoride, and x-rays. You're also covered for services such as fillings, crowns, surgery, dentures, and bridges. Limits apply.

Get your medications your way



\$0 tier 1 preferred generic medications

Tier 1 preferred generic drugs are \$0 on our Dual Care plan. You'll pay \$0 for up to a 90-day supply. Most vaccines are also covered at no cost.

Here are some of the most common select care drugs. See the full list at [Medicare.PacificSource.com](https://www.Medicare.PacificSource.com).

Blood pressure

Atenolol
Benazepril HCL
Carvedilol
Clonidine
Enalapril Maleate
Fosinopril Sodium
Furosemide
Hydrochlorothiazide
Irbesartan
Lisinopril
Lisinopril-HCTZ
Losartan Potassium
Losartan Potassium-HCTZ
Quinapril HCL
Ramipril
Valsartan-HCTZ
Verapamil

Cholesterol

Atorvastatin Calcium
Lovastatin
Pravastatin Sodium
Rosuvastatin Calcium
Simvastatin

Diabetes

Glimepiride
Glipizide ER/IR
Metformin HCL ER/IR
Pioglitazone

Osteoporosis

Alendronate
Ibandronate



Home delivery

Get convenient mail-order service through CVS Caremark

- Enjoy free shipping plus optional auto-refills
- Skip the trips to the drugstore
- 90-day fills available for some prescriptions

Medicare Prescription Payment Plan

This optional program may benefit some members with high drug costs by spreading payments throughout the year. We can help you determine whether you'd benefit.



Enrolling in PacificSource Dual Care

**We make it easy to join.
Here are the times you can enroll:**



If you are newly eligible for Medicare and full Medicaid benefits:

- You can enroll in a D-SNP at any time, year-round

If you currently have both Medicare and Medicaid, or are already enrolled in a D-SNP:

- You can enroll in or switch to our Dual Care plan any time during the Annual Enrollment Period (AEP) **October 15 - December 7**

You may be eligible to enroll once per calendar month.
Contact us, and we can help you determine your eligibility.

Questions? Ready to enroll?



Phone

888-992-9215, TTY: 711. We accept all relay calls.

Hours:

October 1 – March 31: 7 days a week, 8:00 a.m. to 8:00 p.m.

April 1 – September 30: Monday – Friday, 8:00 a.m. to 8:00 p.m.



Online

[Medicare.PacificSource.com](https://www.Medicare.PacificSource.com)



Contact a broker

We partner with insurance brokers. Call us for assistance.



Attend a free seminar

Learn more about our D-SNP plan at
[Medicare.PacificSource.com/Events](https://www.Medicare.PacificSource.com/Events).

For accommodation of special needs at seminars,
please call **888-992-9215**, TTY: 711.

PacificSource Community Health Plans is an HMO, HMO D-SNP, and PPO plan with a Medicare contract and a contract with Oregon Health Plan (Medicaid). Enrollment in PacificSource Medicare depends on contract renewal. Other names may be trademarks of their perspective owners. If you speak Spanish, language assistance services, free of charge, are available to you. Call 888-863-3637, TTY: 711. Accessibility help: For assistance reading this document, please call us at 888-863-3637, TTY: 711. We accept all relay calls.