



Summary of Benefits 2024

Explorer 12 (PPO)



Things to Know About PacificSource Medicare Explorer 12 (PPO)



Who can join?

To join **PacificSource Medicare Explorer 12 (PPO)**, you must be entitled to Medicare Part A, be enrolled in Medicare Part B, and live in our service area. Our service area includes the following: **Idaho:** Bonner, Boundary, and Kootenai counties. **Washington:** Pierce and Spokane counties.

Which doctors and hospitals can I use?

You can see our plan's **provider directory** on our website, www.Medicare.PacificSource.com/Search/Provider.

If you would like a copy mailed to you, please call us.

Summary of Benefits:

January 1, 2024–December 31, 2024



This is a summary of costs for drug and medical services covered by PacificSource Medicare for the Explorer 12 (PPO) plan.

The benefit information provided is a summary of what we cover and what you pay. It doesn't list every service that we cover or list every limitation or exclusion. Plans may offer supplemental benefits in addition to Part C benefits. To get a complete list of services we cover, call us and ask for the "Evidence of Coverage."

If you want to compare our plans with other Medicare health plans, ask the other plans for their Summary of Benefits booklets or use the Medicare Plan Finder on www.Medicare.gov.

If you want to know more about the coverage and costs of Original Medicare, look in your current "Medicare & You" handbook. View it online at www.Medicare.gov or get a copy by calling 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week. TTY users should call 1-877-486-2048.

Contact Us



Toll-free: 888-530-1428 | TTY: 711. We accept all relay calls.

Oct. 1 to Mar. 31: 7 days a week | 8 a.m. to 8 p.m. Local time

Apr. 1 to Sept. 30: Mon. to Fri. | 8 a.m. to 8 p.m. Local time

www.Medicare.PacificSource.com

	IN-NETWORK		OUT-OF-NETWORK	
	You Pay			
Monthly Premium				
You must continue to pay your Medicare Part B premium.	\$0			
Medical Deductible				
	\$0			
Out-of-pocket Maximum				
The most you pay during the calendar year for covered services.	\$3,950		\$8,950	
	Annual limit for Medicare-covered services you receive from in-network providers		Annual limit for Medicare-covered services you receive from both in-network and out-of-network providers combined.	
Inpatient Hospital Care				
Our plan covers an unlimited number of days for an inpatient hospital stay. Notification from your provider is required upon admission.	\$250 per day for days 1–5 \$0 for days 6 and beyond		35%	
Outpatient Surgery				
Outpatient hospital or Ambulatory Surgical Center Prior authorization is required for some services.	\$50		35%	
Doctor's Office Visits				
Primary/Specialty Prior authorization may be required for surgery or treatment services.	\$0		35%	
Preventive Care				
For Medicare-approved preventive care. Examples include an annual physical exam, flu shots, and various cancer screenings.	\$0		35%	
Emergency Care				
Copay waived if admitted to hospital within 72 hours. Includes Worldwide coverage.	\$120			
Urgently Needed Services				
Includes Worldwide coverage.	\$60			
Diagnostic Radiology Services (such as MRIs and CT scans)				
Prior authorization is required for advanced/complex, imaging such as: CT scan, MRI, PET scan, Nuclear Test.	CT Scan or Nuclear Test - \$100 MRI or PET Scan- \$200		35%	
Diagnostic Tests and Procedures				
	\$15		35%	
Lab Services				
Prior authorization is required for genetic testing and analysis.	A1c and Protime Testing - \$0 Genetic Testing - 20% All other Lab Services - \$0		35%	

	IN-NETWORK	OUT-OF-NETWORK
	You Pay	
Outpatient X-rays		
	\$15	35%
Therapeutic Radiology Services		
Prior authorization is required for some radiation services.	20%	35%
Hearing Services		
Exam to diagnose and treat hearing and balance issues.	\$35	35%
TruHearing™		
Hearing Aids: Per aid (up to two per year).		Standard: \$599 Advanced: \$799 Premium: \$999
Routine hearing exam (up to one per year).		\$0
Dental Services (Medicare Covered)		
For Medicare-covered dental services (this does not include services in connection with care, treatment, filling, removal, or replacement of teeth). Prior authorization is required for nonroutine dental care.	\$35	35%

IN-NETWORK

OUT-OF-NETWORK

You Pay

Dental Services

Routine dental services covered up to a combined \$2,000 annual maximum. Coverage includes the following:

Preventive, Non-Routine, and Diagnostic Services:

- Exams
- Cleanings
- Brush Biopsy
- Topical Fluoride and Fluoride Varnish
- Bitewing x-rays, Full mouth x-ray, Conebeam, and/or Panorex, and Periapical x-rays (limited to dollar amount of a full mouth series)

Restorative, Extraction, Endodontics, Periodontics, and Prosthodontics Services, and Other Oral Maxillofacial Surgery:

- Pulpotomy: deciduous teeth only
- Tooth desensitization
- Pulp capping (direct)
- Oral Surgery (simple extractions)
- Crowns
- Core build up (tooth requires root canal therapy)
- Bone grafting (only covered at time of extraction or covered implant placement)
- Fillings
- Root planing/Perio Scaling
- Debridement
- Analgesia/Sedation: only with covered surgical procedures
- Inlays and Onlays
- Dentures and Denture Relines
- Bridges
- Implants
- Veneers
- Complicated Oral Surgery and Periodontic Surgery
- Root Canal Therapy

\$0

Vision Services

Medicare-covered eye exam to diagnose and treat glaucoma and diabetic retinopathy.

\$0

35%

Routine eye exam, one every calendar year.

\$0

Eyeglasses or contact lenses after cataract surgery. This is a limited benefit and only includes basic frames, lenses, or contact lenses.

\$0

Reimbursement every calendar year for routine prescription eyeglasses or contact lenses.

\$400 reimbursement

	IN-NETWORK	OUT-OF-NETWORK
	You Pay	
Mental Health Care		
Inpatient Services Notification from your provider is required upon admission. 190-day lifetime limit for inpatient care not provided in a general hospital.	\$230 per day for days 1–5 \$0 for days 6 and beyond	35%
Outpatient Services Per group or individual therapy visit	\$0	35%
Skilled Nursing Facility (SNF)		
Limited up to 100 days per benefit period. No prior hospital stay is required.	\$0 per day for days 1–20 \$203 per day for days 21–100	35%
Physical Therapy		
	\$0	35%
Ambulance		
Per one-way transport. Prior authorization is required for nonemergency transportation. Includes Worldwide coverage.	\$250	
Transportation		
	Not covered	
Part B Drug Coverage		
Prior authorization or step therapy is required for some drugs.	20% Insulin covered up to a maximum of \$35 per month supply	35% Insulin covered up to a maximum of \$35 per month supply



Additional Benefits not included above

	You Pay
Meal Benefit	
Up to 2 meals per day for 7 days (total of 14 meals) after a recent inpatient stay in a hospital or nursing facility.	\$0
Over-the-Counter (OTC) Drug Coverage	
OTC medications and/or health related items through NationsOTC	\$200 per Quarter
Silver&Fit® Healthy Aging and Exercise Program	
Including but not limited to the following options: <ul style="list-style-type: none">• A fitness center membership at participating exercise centers• A Home Fitness kit including options like a wearable fitness tracker or a strength kit• On-demand videos through the website and mobile app• Healthy Aging Coaching sessions by telephone• The Silver&Fit Connected™ tool for tracking your activity	\$0
Telehealth Services	
Care through phone or video for PCP visits, Specialist visits, Outpatient Rehabilitation services (Physical Therapy, Occupational Therapy, Speech Therapy), and Outpatient Mental Health Care. Please coordinate with your provider for these services. Available for in-network providers only.	\$0

PacificSource Community Health Plan is an HMO, HMO D-SNP, and PPO plan with a Medicare contract and a contract with Oregon Health Plan (Medicaid). Enrollment in PacificSource Medicare depends on contract renewal. Out-of-network/non-contracted providers are under no obligation to treat plan members, except in emergency situations. Please call our customer service number or see your Evidence of Coverage for more information, including the cost-sharing that applies to out-of-network services. Other pharmacies and providers are available in our network.

Accessibility help: For assistance reading this document, please call us at 888-863-3637, TTY: 711. We accept all relay calls.