

What to do now

MyCare Choice Rx 34 (HMO-POS) offered by PacificSource Medicare

Annual Notice of Changes for 2025

You are currently enrolled as a member of MyCare Choice Rx 34 (HMO-POS). Next year, there will be changes to the plan's costs and benefits. *Please see page 4 for a Summary of Important Costs, including Premium.*

This document tells about the changes to your plan. To get more information about costs, benefits, or rules please review the *Evidence of Coverage*, which is located on our website at www.Medicare.PacificSource.com. You may also call Customer Service to ask us to mail you an *Evidence of Coverage*.

 You have from October 15 until December 7 to make changes to your Medicare coverage for next year.

1. ASK: Which changes apply to you ☐ Check the changes to our benefits and costs to see if they affect you. Review the changes to medical care costs (doctor, hospital). Review the changes to our drug coverage, including coverage restrictions and cost sharing. Think about how much you will spend on premiums, deductibles, and cost sharing. Check the changes in the 2025 Drug List to make sure the drugs you currently take are still covered. Compare the 2024 and 2025 plan information to see if any of these drugs are moving to a different cost-sharing tier or will be subject to different restrictions, such as prior authorization, step therapy, or a quantity limit, for 2025. ☐ Check to see if your primary care doctors, specialists, hospitals and other providers, including pharmacies, will be in our network next year. ☐ Check if you qualify for help paying for prescription drugs. People with limited incomes may qualify for "Extra Help" from Medicare.

☐ Think about whether you are happy with our plan.

2. COMPARE: Learn about other plan choices

Check coverage and costs of plans in your area. Use the Medicare Plan
Finder at the www.medicare.gov/plan-compare website or review the list in
the back of your <i>Medicare</i> & <i>You 2025</i> handbook. For additional support,
contact your State Health Insurance Assistance Program (SHIP) to speak with
a trained counselor.

☐ Once you narrow your choice to a preferred plan, confirm your costs and coverage on the plan's website.

- 3. CHOOSE: Decide whether you want to change your plan
 - If you don't join another plan by December 7, 2024, you will stay in MyCare Choice Rx 34 (HMO-POS).
 - To change to a different plan, you can switch plans between October 15 and December 7. Your new coverage will start on January 1, 2025. This will end your enrollment with MyCare Choice Rx 34 (HMO-POS).
 - If you recently moved into or currently live in an institution (like a skilled nursing facility or long-term care hospital), you can switch plans or switch to Original Medicare (either with or without a separate Medicare prescription drug plan) at any time. If you recently moved out of an institution, you have an opportunity to switch plans or switch to Original Medicare for two full months after the month you move out.

Additional Resources

- Please contact our Customer Service number toll-free at 888-863-3637 for additional information (TTY users should call 711. We accept all relay calls.). Hours are: October 1 March 31: 8:00 a.m. to 8:00 p.m. local time zone, seven days a week. April 1 September 30: 8:00 a.m. to 8:00 p.m. local time zone, Monday-Friday. This call is free.
- If you have a visual impairment and need this material in a different format such as braille, large print, audio, or other alternate formats, please call Customer Service.
- Coverage under this plan qualifies as Qualifying Health Coverage (QHC)
 and satisfies the Patient Protection and Affordable Care Act's (ACA) individual
 shared responsibility requirement. Please visit the Internal Revenue Service
 (IRS) website at www.irs.gov/Affordable-Care-Act/Individuals-and-Families for
 more information.

About MyCare Choice Rx 34 (HMO-POS)

- PacificSource Community Health Plans is an HMO, HMO D-SNP, and PPO plan with a Medicare contract and a contract with Oregon Health Plan (Medicaid). Enrollment in PacificSource Medicare depends on contract renewal.
- When this document says "we," "us," or "our," it means PacificSource Medicare. When it says "plan" or "our plan," it means MyCare Choice Rx 34 (HMO-POS).

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Summary of Important Costs for 2025

The table below compares the 2024 costs and 2025 costs for our plan in several important areas. **Please note this is only a summary of costs**.

Cost	2024 (this year)	2025 (next year)
Monthly plan premium*	\$0	\$10
* Your premium may be higher or lower than this amount. See Section 1.1 for details.		
Maximum	<u>In-Network</u>	<u>In-Network</u>
out-of-pocket amount	\$5,700	\$6,500
This is the most you will pay	In-Network and Out-of-Network combined:	In-Network and Out-of-Network combined:
out of pocket for your covered Part A and Part B services. (See Section 1.2 for details.)	\$8,950	\$8,950
Doctor office visits	In-Network Primary care visits: \$0 per visit Specialist visits: \$25 per visit	In-Network Primary care visits: \$0 per visit Specialist visits: \$25 per visit
	Out-of-Network Primary care visits: \$0 per visit Specialist visits: \$25 per visit	Out-of-Network Primary care visits: \$45 per visit Specialist visits: \$45 per visit
Inpatient hospital stays	In-Network Days 1-7: \$315 per day Days 8+: \$0 per day	In-Network Days 1-7: \$315 per day Days 8+: \$0 per day
	Out-of-Network Days 1-7: \$315 per day Days 8+: \$0 per day	<u>Out-of-Network</u> You pay 50% of the total cost

Cost	2024 (this year)	2025 (next year)
Part D prescription drug coverage (See Section 1.5 for details.)	Deductible: \$0 Copay/Coinsurance during the Initial Coverage Stage for up to a 30-day supply: • Drug Tier 1: Standard Cost-sharing: \$8 Preferred Cost-sharing: \$0 • Drug Tier 2: Standard Cost-sharing: \$17 Preferred Cost-sharing: \$17 Preferred Cost-sharing: \$47 Preferred Cost-sharing: \$47 Preferred Cost-sharing: \$42 You pay \$35 per month supply of each covered insulin product on this tier • Drug Tier 4: Standard Cost-sharing: 33% Preferred Cost-sharing: 33% Preferred Cost-sharing: 33% Preferred Cost-sharing: 33% You pay \$35 per month supply of each covered insulin product on this tier • Drug Tier 5: Standard Cost-sharing: 33% You pay \$35 per month supply of each covered insulin product on this tier Drug Tier 6: Standard Cost-sharing: \$0 Preferred Cost-sharing: \$0	Deductible: \$199 except for covered insulin products and most adult Part D vaccines. Copay/Coinsurance during the Initial Coverage Stage for up to a 30-day supply: Drug Tier 1: Standard Cost-sharing: \$8 Preferred Cost-sharing: \$0 Drug Tier 2: Standard Cost-sharing: \$17 Preferred Cost-sharing: \$17 Preferred Cost-sharing: \$47 Preferred Cost-sharing: \$47 Preferred Cost-sharing: \$47 You pay \$35 per month supply of each covered insulin product on this tier Drug Tier 4: Standard Cost-sharing: 33% Preferred Cost-sharing: 31% Drug Tier 5: Standard Cost-sharing: 30% Preferred Cost-sharing: 30% Preferred Cost-sharing: 30% You pay \$35 per month supply of each covered insulin product on this tier

Cost	2024 (this year)	2025 (next year)
Part D prescription drug coverage (continued) (See Section 1.5 for details.)	Catastrophic Coverage: During this payment stage, the plan pays the full cost for your covered Part D drugs. You pay nothing.	Catastrophic Coverage: During this payment stage, you pay nothing for your covered Part D drugs.

SECTION 1 Changes to Benefits and Costs for Next Year

Section 1.1 – Changes to the Monthly Premium

Cost	2024 (this year)	2025 (next year)
Monthly plan premium	\$0	\$10
(You must also continue to pay your Medicare Part B premium.)		

- Your monthly plan premium will be more if you are required to pay a lifetime Part D
 late enrollment penalty for going without other drug coverage that is at least as good
 as Medicare drug coverage (also referred to as creditable coverage) for 63 days or
 more.
- If you have a higher income, you may have to pay an additional amount each month directly to the government for your Medicare prescription drug coverage.
- Your monthly premium will be less if you are receiving "Extra Help" with your prescription drug costs. Please see Section 6 regarding "Extra Help" from Medicare.

Section 1.2 - Changes to Your Maximum Out-of-Pocket Amount

Medicare requires all health plans to limit how much you pay out of pocket for the year. This limit is called the maximum out-of-pocket amount. Once you reach this amount, you generally pay nothing for covered Part A and Part B services for the rest of the year.

Cost	2024 (this year)	2025 (next year)
In-network maximum out-of-	\$5,700	\$6,500
Your costs for covered medical services (such as copays) from in-network providers count toward your in-network maximum out-of-pocket amount. Your plan premium and your costs for prescription drugs do not count toward your maximum out-of-pocket amount.		Once you have paid \$6,500 out of pocket for covered Part A and Part B services, you will pay nothing for your covered Part A and Part B services from in-network providers for the rest of the calendar year.
Combined maximum out-of-	\$8,950	\$8,950
Your costs for covered medical services (such as copays) from in-network and out-of-network providers count toward your combined maximum out-of-pocket amount. Your plan premium and your costs for prescription drugs do not count toward your maximum out-of-pocket amount.		Once you have paid \$8,950 out of pocket for covered Part A and Part B services, you will pay nothing for your covered Part A and Part B services from in-network or out-of-network providers for the rest of the calendar year.

Section 1.3 – Changes to the Provider and Pharmacy Networks

Amounts you pay for your prescription drugs may depend on which pharmacy you use. Medicare drug plans have a network of pharmacies. In most cases, your prescriptions are covered only if they are filled at one of our network pharmacies. Our network includes pharmacies with preferred cost sharing, which may offer you lower cost sharing than the standard cost sharing offered by other network pharmacies for some drugs.

Updated directories are located on our website at www.Medicare.PacificSource.com. You may also call Customer Service for updated provider and/or pharmacy information or to ask us to mail you a directory, which we will mail within three business days.

There are changes to our network of providers for next year. Please review the 2025 Provider Directory www.Medicare.PacificSource.com/Search/Provider to see if your providers (primary care provider, specialists, hospitals, etc.) are in our network.

There are changes to our network of pharmacies for next year. Please review the 2025 Pharmacy Directory https://medicare.pacificsource.com/Search/Pharmacy to see which pharmacies are in our network.

It is important that you know that we may make changes to the hospitals, doctors and specialists (providers), and pharmacies that are part of your plan during the year. If a mid-year change in our providers affects you, please contact Customer Service so we may assist.

Section 1.4 – Changes to Benefits and Costs for Medical Services

We are making changes to costs and benefits for certain medical services next year. The information below describes these changes.

Cost	2024 (this year)	2025 (next year)
Acupuncture for	Out-of-Network	Out-of-Network
chronic low back pain (Medicare covered)	You pay a \$25 copay per visit.	You pay 50% of the total cost.
Annual Physical	Out-of-Network	Out-of-Network
Exam and Annual Wellness Visit	You pay a \$0 copay per visit.	You pay 50% of the total cost.
Cardiac	Out-of-Network	Out-of-Network
Rehabilitation Services Including Intensive Cardiac rehabilitation services	You pay a \$35 copay per visit.	You pay 50% of the total cost.
Chiropractic	Out-of-Network	Out-of-Network
Services (Medicare covered)	You pay a \$20 copay per visit.	You pay 50% of the total cost.
Dental Services	Out-of-Network	Out-of-Network
(Medicare covered)	You pay a \$40 copay per visit.	You pay 50% of the total cost.
Diabetic Supplies	In-Network & Out-of-	In-Network
and Services	<u>Network</u>	You pay 20% of the total cost.
Including therapeutic shoes/inserts	You pay a \$0 copay per supply/service.	Out-of-Network
		You pay 50% of the total cost.
Durable medical	Out-of-Network	Out-of-Network
equipment (DME and related supplies	You pay 20% of the total cost.	You pay 50% of the total cost.
Including Medical Supplies	0001.	

Cost	2024 (this year)	2025 (next year)
Fitness Benefit	Must use Silver&Fit.	Must use One Pass
		You pay a \$0 copay for the following:
		Access to a nationwide network of gyms and fitness locations
		Live, digital fitness classes and on-demand workouts
		Online brain training to help improve your memory and focus
		Groups, clubs and social events near you
		To learn more, go to YourOnePass.com, or contact One Pass at 877-504-6830.
Global emergency and travel assistance Assist America, INC.	In-Network You pay a \$0 copay for covered services.	Global emergency and travel assistance program is not covered.
	Out-of-Network Must use Assist America.	
Hearing Exams	Out-of-Network	Out-of-Network
(Medicare covered)	You pay a \$40 copay per visit.	You pay 50% of the total cost.
Home Health	Out-of-Network	Out-of-Network
Services	You pay a \$0 copay per visit.	You pay 50% of the total cost.
Inpatient Hospital	Out-of-Network	Out-of-Network
Care	Days 1-7:	You pay 50% of the total cost.
	You pay a \$315 copay per day.	
	Days 8+:	
	You pay a \$0 copay	

Cost	2024 (this year)	2025 (next year)
Inpatient services in a psychiatric hospital	Out-of-Network Days 1-7: You pay a \$245 copay per day.	Out-of-Network You pay 50% of the total cost.
	Days 8+: You pay a \$0 copay	
Meal Benefit GA Foods meal delivery following inpatient stay in a hospital or nursing facility.	In-Network You pay a \$0 copay for a total of 14 meals. Out-of-Network Must use GA Foods.	Meal Benefit services are <u>not</u> covered.
Medicare Covered Preventive Services	Out-of-Network You pay a \$0 copay per visit.	Out-of-Network You pay 50% of the total cost.
Medicare Part B prescription drugs	Out-of-Network You pay 20% of the total cost. Insulin: You pay 20% up to a \$35 copay per insulin per month.	Out-of-Network You pay 50% of the total cost. Insulin: You pay 50% up to a \$35 copay per insulin per month.
Opioid Treatment Program Services	Out-of-Network You pay a \$40 copay per visit.	Out-of-Network You pay 50% of the total cost.
Outpatient blood services	Out-of-Network You pay a \$0 copay per visit.	Out-of-Network You pay 50% of the total cost.
Outpatient diagnostic tests and therapeutic services Lab services	Out-of-Network Genetic Testing: You pay 20% of the total cost. All Others: You pay a \$0 copay per visit.	Out-of-Network You pay 50% of the total cost.

Cost	2024 (this year)	2025 (next year)
Outpatient	Out-of-Network	Out-of-Network
Diagnostic and Therapeutic Radiological Services	You pay a \$0 copay per visit for x-ray services, dexa scans, and mammograms.	You pay 50% of the total cost.
	All other services you pay 20% of the total cost.	
Outpatient	In-Network & Out-of-	In-Network
Diagnostic Tests and Therapeutic Services:	Network CT Scan or Nuclear Test:	CT Scan or Nuclear Test: You pay a \$300 copay per visit.
Radiological services	You pay a \$225 copay per visit.	PET Scan or MRI: You pay a \$390 copay per visit.
	PET Scan or MRI: You pay a \$310 copay per visit.	Out-of-Network
		You pay 50% of the total cost.
Outpatient	Out-of-Network	Out-of-Network
Diagnostic Test and Procedures	Sleep Studies: You pay 20% of the total cost	You pay 50% of the total cost.
	All Others: You pay a \$15 copay per visit.	
Outpatient Hospital,	Out-of-Network	Out-of-Network
Observation, and Ambulatory Surgical Center services	Colonoscopies: You pay a \$0 copay per visit.	You pay 50% of the total cost.
Including colonoscopies	All other services: You pay a \$315 copay per visit.	
Outpatient mental	Out-of-Network	Out-of-Network
health care	You pay a \$30 copay per	You pay 50% of the total cost.
Specialty and Psychiatric services, individual and group sessions	visit.	

Cost	2024 (this year)	2025 (next year)
Outpatient	Out-of-Network	Out-of-Network
rehabilitation services:	You pay a \$5 copay per visit.	You pay a \$45 copay per visit.
Physical, Occupational, and Speech Therapy		
Outpatient substance abuse services	Out-of-Network You pay a \$40 copay per visit.	Out-of-Network You pay 50% of the total cost.
Individual and group sessions	viole.	
Over-the-counter (OTC) medications	You get up to \$75 per quarter to purchase OTC	You get up to \$25 per quarter to purchase OTC medications,
NationsOTC	medications, and health related items.	and health related items.
Part B Prescription Drugs:	Requirements change yearly. Please contact	Requirements change yearly. Please contact Customer
Prior Authorization and Step Therapy requirements	Customer Service or see our Formulary to verify which drugs require prior authorization or step therapy. Step therapy may require trial of a Part B drug.	Service or see our Formulary to verify which drugs require prior authorization or step therapy. Step therapy may require trial of Part D or a Part B drug.
Partial	Out-of-Network	Out-of-Network
Hospitalization services	You pay a \$35 copay per visit.	You pay 50% of the total cost.
Physician/	Out-of-Network	Out-of-Network
Practitioner services Primary Care Provider (PCP) visits and other PCP health care professional service visits	You pay a \$0 copay per visit.	You pay a \$45 copay per visit.

Cost	2024 (this year)	2025 (next year)
Physician/ Practitioner services	Out-of-Network	Out-of-Network
Specialist and other specialist health care professional service visits	You pay a \$25 copay per visit.	You pay a \$45 copay per visit.
Physician/ Practitioner services	Out-of-Network	Out-of-Network
Transitional care management services & visits when included with an annual wellness or annual routine physical visit.	You pay a \$0 copay per visit.	You pay a \$45 copay per visit.
Podiatry services	Out-of-Network	Out-of-Network
	You pay a \$25 copay per visit.	You pay 50% of the total cost.
Prosthetic devices	Out-of-Network	Out-of-Network
and related supplies	When internally implanted: You pay a \$0 copay per supply.	You pay 50% of the total cost.
	All others: You pay 20% of the total cost.	
Pulmonary	Out-of-Network	Out-of-Network
Rehabilitation Services	You pay a \$15 copay per visit.	You pay 50% of the total cost.
Services to treat	Out-of-Network	Out-of-Network
Kidney Disease Kidney Disease Education and Dialysis Services	You pay 20% of the total cost.	You pay 50% of the total cost.

Cost	2024 (this year)	2025 (next year)
Skilled Nursing Facility	Out-of-Network Days 1-20: You pay a \$0 copay per visit. Days 21-100: You pay a \$203 copay per visit.	Out-of-Network You pay 50% of the total cost.
Supervised Exercise Therapy	Out-of-Network You pay a \$25 copay per visit.	Out-of-Network You pay 50% of the total cost.
Urgently needed services	In-Network & Out-of- Network	In-Network & Out-of- Network
Urgent care, including Worldwide coverage	You pay a \$60 copay per visit.	You pay a \$55 copay per visit.
Vision Care (Medicare covered)	Out-of-Network	Out-of-Network
Including Eye Exams, Diabetic Retinopathy and Glaucoma Screenings	You pay a \$0 copay per visit.	You pay 50% of the total cost.
Vision Care (Routine):	Up to a \$200 reimbursement every calendar year.	Up to a \$200 reimbursement every 2 calendar years.
Eye Wear		

Section 1.5 – Changes to Part D Prescription Drug Coverage

Changes to Our Drug List

Our list of covered drugs is called a Formulary or Drug List. A copy of our Drug List is provided electronically.

We made changes to our Drug List, which could include removing or adding drugs, changing the restrictions that apply to our coverage for certain drugs or moving them to a different cost-sharing tier. Review the Drug List to make sure your drugs will be covered next year and to see if there will be any restrictions, or if your drug has been moved to a different cost-sharing tier.

Most of the changes in the Drug List are new for the beginning of each year. However, we might make other changes that are allowed by Medicare rules that will affect you during the

plan year. We update our online Drug List at least monthly to provide the most up-to-date list of drugs. If we make a change that will affect your access to a drug you are taking, we will send you a notice about the change.

If you are affected by a change in drug coverage at the beginning of the year or during the year, please review Chapter 9 of your *Evidence of Coverage* and talk to your doctor to find out your options, such as asking for a temporary supply, applying for an exception and/or working to find a new drug. You can also contact Customer Service for more information.

We currently can immediately remove a brand name drug on our Drug List if we replace it with a new generic drug version on the same or a lower cost-sharing tier and with the same or fewer restrictions as the brand name drug it replaces. Also, when adding a new generic, we may also decide to keep the brand name drug on our Drug List, but immediately move it to a different cost-sharing tier or add new restrictions or both.

Starting in 2025, we can immediately replace original biological products with certain biosimilars. This means, for instance, if you are taking an original biological product that is being replaced by a biosimilar, you may not get notice of the change 30 days before we make it or get a month's supply of your original biological product at a network pharmacy. If you are taking the original biological product at the time we make the change, you will still get information on the specific change we made, but it may arrive after we make the change.

Some of these drug types may be new to you. For definitions of drug types, please see Chapter 12 of your Evidence of Coverage. The Food and Drug Administration (FDA) also provides consumer information on drugs. See FDA website: https://www.fda.gov/drugs/biosimilars/multimedia-education-materials-biosimilars#For%20Patients. You may also contact Customer Service or ask your health care provider, prescriber, or pharmacist for more information.

Changes to Prescription Drug Benefits and Costs

Note: If you are in a program that helps pay for your drugs ("Extra Help"), **the information about costs for Part D prescription drugs may not apply to you.** We sent you a separate insert, called the *Evidence of Coverage Rider for People Who Get Extra Help Paying for Prescription Drugs* (also called the *Low-Income Subsidy Rider* or the *LIS Rider*), which tells you about your drug costs. If you receive "Extra Help" and you haven't received this insert by September 30th, please call Customer Service and ask for the *LIS Rider*.

Beginning in 2025, there are three **drug payment stages**: the Yearly Deductible Stage, the Initial Coverage Stage, and the Catastrophic Coverage Stage. The Coverage Gap Stage and the Coverage Gap Discount Program will no longer exist in the Part D benefit.

The Coverage Gap Discount Program will also be replaced by the Manufacturer Discount Program. Under the Manufacturer Discount Program, drug manufacturers pay a portion of the plan's full cost for covered Part D brand name drugs and biologics during the Initial Coverage Stage and the Catastrophic Coverage Stage. Discounts paid by manufacturers under the Manufacturer Discount Program do not count toward out-of-pocket costs.

Changes to the Deductible Stage

Stage	2024 (this year)	2025 (next year)
_		The deductible is \$199. During this stage, you pay \$8 at Standard cost-sharing and \$0 at Preferred cost-sharing for drugs on Tier 1 Preferred Generic; \$17 at Standard cost-sharing and \$6 at Preferred cost-sharing for drugs on Tier 2 Generic; and the full cost of drugs on Tier 3 Preferred Brand, Tier 4 Non-Preferred Drug, and Tier 5 Specialty until you have reached the yearly deductible.

Changes to Your Cost Sharing in the Initial Coverage Stage

Stage	2024 (this year)	2025 (next year)
Stage 2: Initial Coverage Stage	Your cost for a one-month supply at an in-network pharmacy:	Your cost for a one-month supply at an in-network pharmacy:
Once you pay the yearly deductible, you move to the Initial Coverage Stage. During this stage, the plan pays its share of the cost of your drugs, and you pay your share of the cost. The costs in this row are for a one-month (30-day) supply when you fill your prescription at an in-network pharmacy. For information about the costs for a long-term supply, look in Chapter 6, Section 5 of your <i>Evidence of Coverage</i> . We changed the tier for some of the drugs on our Drug List.		
To see if your drugs will be in a different tier, look them up on the Drug List. Most adult Part D vaccines are covered at no cost to you.	Tier 3 (Preferred Brand): Standard cost-sharing: You pay \$47 per prescription. Preferred cost-sharing: You pay \$42 per prescription. Your cost for a one-month mail-order prescription is \$42.	Standard cost-sharing: You pay \$47 per prescription. Preferred cost-sharing: You pay \$47 per prescription. Your cost for a one-month mail-order prescription is \$47.

Stage	2024 (this year)	2025 (next year)	
Stage 2: Initial Coverage Stage (continued)	Tier 4 (Non-Preferred Drug):	Tier 4 (Non-Preferred Drug):	
	Standard cost-sharing: You pay 33% of the total cost.	Standard cost-sharing: You pay 33% of the total cost.	
	Preferred cost-sharing: You pay 31% of the total cost.	Preferred cost-sharing: You pay 31% of the total cost.	
	Tier 5 (Specialty):	Tier 5 (Specialty):	
	Standard cost-sharing: You pay 33% of the total cost.	Standard cost-sharing: You pay 30% of the total cost.	
	Preferred cost-sharing: You pay 33% of the total cost.	Preferred cost-sharing: You pay 30% of the total cost.	
	Tier 6 (Select Care Drugs):	Tier 6 (Select Care Drugs):	
	Standard cost-sharing: You pay \$0 per prescription.	Not Applicable. Tier 6 is <u>not</u> available.	
	Preferred cost-sharing: You pay \$0 per prescription.	Once you have paid \$2,000 out of pocket for Part D	
	Once your total drug costs have reached \$5,030, you will move to the next stage (the Coverage Gap Stage).	drugs, you will move to the next stage (the Catastrophic Coverage Stage).	

Changes to the Catastrophic Coverage Stage

The Catastrophic Coverage Stage is the third and final stage. Beginning in 2025, drug manufacturers pay a portion of the plan's full cost for covered Part D brand name drugs and biologics during the Catastrophic Coverage Stage. Discounts paid by manufacturers under the Manufacturer Discount Program do not count toward out-of-pocket costs.

For specific information about your costs in the Catastrophic Coverage Stage, look at Chapter 6, Section 6 in your *Evidence of Coverage*.

SECTION 2 Administrative Changes

Description	2024 (this year)	2025 (next year)
Medicare Prescription Payment Plan	Not applicable	The Medicare Prescription Payment Plan is a new payment option that works with your current drug coverage, and it can help you manage your drug costs by spreading them across monthly payments that vary throughout the year (January – December). To learn more about this payment option, please contact us at 888-863-3637 or visit Medicare.gov.

SECTION 3 Deciding Which Plan to Choose

Section 3.1 – If you want to stay in our plan

To stay in our plan, you don't need to do anything. If you do not sign up for a different plan or change to Original Medicare by December 7, you will be automatically enrolled in our plan.

Section 3.2 - If you want to change plans

We hope to keep you as a member next year but if you want to change plans for 2025 follow these steps:

Step 1: Learn about and compare your choices

- You can join a different Medicare health plan,
- OR You can change to Original Medicare. If you change to Original Medicare, you will need to decide whether to join a Medicare drug plan. If you do not enroll in a Medicare drug plan, please see Section 1.1 regarding a potential Part D late enrollment penalty.

To learn more about Original Medicare and the different types of Medicare plans, use the Medicare Plan Finder (www.medicare.gov/plan-compare), read the Medicare & You 2025 handbook, call your State Health Insurance Assistance Program (see Section 5), or call Medicare (see Section 7.2). As a reminder, PacificSource Medicare offers other Medicare health plans and Medicare prescription drug plans. These other plans may differ in coverage, monthly premiums, and cost-sharing amounts.

Step 2: Change your coverage

- To **change to a different Medicare health plan**, enroll in the new plan. You will automatically be disenrolled from our plan.
- To change to Original Medicare with a prescription drug plan, enroll in the new drug plan. You will automatically be disenrolled from our plan.
- To change to Original Medicare without a prescription drug plan, you must either:
 - Send us a written request to disenroll. Contact Customer Service if you need more information on how to do so.
 - OR Contact Medicare at 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week, and ask to be disenrolled. TTY users should call 1-877-486-2048.

SECTION 4 Deadline for Changing Plans

If you want to change to a different plan or to Original Medicare for next year, you can do it from **October 15 until December 7.** The change will take effect on January 1, 2025.

Are there other times of the year to make a change?

In certain situations, changes are also allowed at other times of the year. Examples include people with Medicaid, those who get "Extra Help" paying for their drugs, those who have or are leaving employer coverage, and those who move out of the service area.

If you enrolled in a Medicare Advantage plan for January 1, 2025, and don't like your plan choice, you can switch to another Medicare health plan (either with or without Medicare prescription drug coverage) or switch to Original Medicare (either with or without Medicare prescription drug coverage) between January 1 and March 31, 2025.

If you recently moved into or currently live in an institution (like a skilled nursing facility or long-term care hospital), you can change your Medicare coverage **at any time**. You can change to any other Medicare health plan (either with or without Medicare prescription drug coverage) or switch to Original Medicare (either with or without a separate Medicare prescription drug plan) at any time. If you recently moved out of an institution, you have an opportunity to switch plans or switch to Original Medicare for two full months after the month you move out.

SECTION 5 Programs That Offer Free Counseling about Medicare

The State Health Insurance Assistance Program (SHIP) is an independent government program with trained counselors in every state. In Idaho and Oregon, the SHIP is called the Senior Health Insurance Benefits Assistance (SHIBA). In Washington, the SHIP is called the Statewide Health Insurance Benefits Advisors (SHIBA).

It is a state program that gets money from the Federal government to give **free** local health insurance counseling to people with Medicare. SHIBA counselors can help you with your Medicare questions or problems. They can help you understand your Medicare plan choices and answer questions about switching plans. You can call SHIP at:

State:	Phone:
Idaho	800-247-4422
Oregon	800-722-4134
Washington	800-562-6900

You can learn more about SHIP by visiting their website at:

State:	Phone:
Idaho	www.DOI.ldaho.gov/shiba
Oregon	www.OregonShiba.org
Washington	www.insurance.wa.gov/statewide-health-insurance- benefits-advisors-shiba

SECTION 6 Programs That Help Pay for Prescription Drugs

You may qualify for help paying for prescription drugs.

- "Extra Help" from Medicare. People with limited incomes may qualify for "Extra Help" to pay for their prescription drug costs. If you qualify, Medicare could pay up to 75% or more of your drug costs including monthly prescription drug premiums, yearly deductibles, and coinsurance. Additionally, those who qualify will not have a late enrollment penalty. To see if you qualify, call:
 - 1-800-MEDICARE (1-800-633-4227). TTY users should call 1-877-486-2048, 24 hours a day, 7 days a week;
 - The Social Security Office at 1-800-772-1213 between 8 am and 7 pm, Monday through Friday for a representative. Automated messages are available 24 hours a day. TTY users should call, 1-800-325-0778; or
 - Your State Medicaid Office.
- Prescription Cost-sharing Assistance for Persons with HIV/AIDS. The AIDS
 Drug Assistance Program (ADAP) helps ensure that ADAP-eligible individuals
 living with HIV/AIDS have access to life-saving HIV medications. To be eligible for
 the ADAP operating in your State, individuals must meet certain criteria, including
 proof of State residence and HIV status, low income as defined by the State, and
 uninsured/under-insured status. Medicare Part D prescription drugs that are also
 covered by ADAP qualify for prescription cost-sharing assistance through the
 Idaho AIDS Drug Assistance Program, the Oregon CAREAssist Program or the

Washington Early Intervention Program (EIP). For information on eligibility criteria, covered drugs, how to enroll in the program or if you are currently enrolled how to continue receiving assistance, call:

State:	Program:	Phone:
Idaho	Idaho AIDS Drug Assistance Program	208-334-5612
Oregon	CAREAssist	971-673-0144
Washington	Early Intervention Program	360-236-3426

Be sure, when calling, to inform them of your Medicare Part D plan name or policy number.

• The Medicare Prescription Payment Plan. The Medicare Prescription Payment Plan is a new payment option to help you manage your out-of-pocket drug costs, starting in 2025. This new payment option works with your current drug coverage, and it can help you manage your drug costs by spreading them across monthly payments that vary throughout the year (January – December). This payment option might help you manage your expenses, but it doesn't save you money or lower your drug costs.

"Extra Help" from Medicare and help from your SPAP and ADAP, for those who qualify, is more advantageous than participation in the Medicare Prescription Payment Plan. All members are eligible to participate in this payment option, regardless of income level, and all Medicare drug plans and Medicare health plans with drug coverage must offer this payment option. To learn more about this payment option, please contact us at 888-863-3637 or visit Medicare.gov.

SECTION 7 Questions?

Section 7.1 – Getting Help from Our Plan

Questions? We're here to help. Please call Customer Service at 888-863-3637, TTY: 711. We accept all relay calls. We are available for phone calls: **October 1 - March 31:** 8:00 a.m. to 8:00 p.m. local time zone, seven days a week. **April 1 - September 30:** 8:00 a.m. to 8:00 p.m. local time zone, Monday - Friday. Calls to these numbers are free.

Read your 2025 Evidence of Coverage (it has details about next year's benefits and costs)

This Annual Notice of Changes gives you a summary of changes in your benefits and costs for 2025. For details, look in the 2025 Evidence of Coverage for our plan. The Evidence of Coverage is the legal, detailed description of your plan benefits. It explains your rights and the rules you need to follow to get covered services and prescription drugs. A copy of the Evidence of Coverage is located on our website at www.Medicare.pacificSource.com. You may also call Customer Service to ask us to mail you an Evidence of Coverage.

Visit our Website

You can also visit our website at www.Medicare.PacificSource.com. As a reminder, our website has the most up-to-date information about our provider network (*Provider Directory*) and our *List of Covered Drugs (Formulary/Drug List*).

Section 7.2 – Getting Help from Medicare

To get information directly from Medicare:

Call 1-800-MEDICARE (1-800-633-4227)

You can call 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week. TTY users should call 1-877-486-2048.

Visit the Medicare Website

Visit the Medicare website (<u>www.medicare.gov</u>). It has information about cost, coverage, and quality Star Ratings to help you compare Medicare health plans in your area. To view the information about plans, go to <u>www.medicare.gov/plan-compare</u>.

Read Medicare & You 2025

Read the *Medicare & You 2025* handbook. Every fall, this document is mailed to people with Medicare. It has a summary of Medicare benefits, rights and protections, and answers to the most frequently asked questions about Medicare. If you don't have a copy of this document, you can get it at the Medicare website (https://www.medicare.gov/Pubs/pdf/10050-medicare-and-you.pdf) or by calling 1 800 MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week. TTY users should call 1-877-486-2048.