

Medicaid Provider Validation – FAQs

What is the new Medicaid Provider Validation process?

This is a new application process that certain providers will have to complete initially, and again (at least) every three years. This process includes verification of licensure, certification, education/training, Medicaid enrollment, sanctions, etc.

Why was this implemented?

This process was implemented as part of a requirement by the state to have oversight of all providers that we pay claims for that would not go through the full credentialing process.

What types of providers does it affect?

This validation/revalidation process will be completed for providers who are licensed under supervision (except PAs, who go through the full credentialing process), traditional health workers certified through the Oregon Health Authority (OHA), and providers certified through the Mental Health & Addiction Certification Board of Oregon (MHACBO) (formerly the ACCBO), which includes all QMHPs and QMHAs.

If the provider is already par in Facets, do they still need to complete this process?

Yes, the provider can remain par at this time, but they will need to complete this initial validation and revalidation process to remain par. The providers will receive three written requests to complete this process, and if they do not respond after these requests their participation may be terminated. The letters that they receive will include this information.

How will this affect claims payment for existing and new providers?

Existing providers will remain as par, and will not have claims impacted unless the providers do not respond to three written requests to complete this validation process. New providers will be required to undergo this process *prior* to becoming participating, similar to credentialed providers.

What is the turnaround time for this process?

This is a new process that is being implemented, so we are unsure of the volume or turnaround time at this time. We have one Credentialing Specialist dedicated to processing these files, so they will not have the same turnaround as initial credentialing or recredentialing applications. It will also depend on how complete the files will be when they are received, which may take a while to learn since this is a newly created process.