PacificSource Pharmacy Provider Guide - Medicare and Medicaid Plans

See other side for commercial plan information.

	PacificSource Medicare	**PacificSource** Community Solutions
Line of business	Provides Medicare Advantage Plans to Medicare beneficiaries.	Coordinated Care Organization (CCO): Provides Medicaid plans to Oregon Health Plan members.
Identifying Members	The PacificSource Medicare logo above will appear on member ID cards. Member number example: 6########	The PacificSource Community Solutions logo above will appear on member ID cards. Member's card will have their OHP and PacificSource Community Solutions number on it. Member number examples: AB123A9B OHP 8######## PacificSource
Online Provider Support and Forms	www.Medicare.PacificSource.com/Partners/Providers Secure access to member eligibility information is available through InTouch. InTouch access is available through OneHealthPort Oregon. If you are already a OneHealthPort user, use your existing OneHealthPort user ID and password to access PacificSource InTouch. If you are a new user, you must complete the OneHealthPort registration process (go to PacificSource.com and select the InTouch Registration Information link).	www.CommunitySolutions.PacificSource.com/Providers Secure access to member eligibility information is available through InTouch. InTouch access is available through OneHealthPort Oregon. If you are already a OneHealthPort user, use your existing OneHealthPort user ID and password to access PacificSource InTouch. If you are a new user, you must complete the OneHealthPort registration process (go to PacificSource.com and select the InTouch Registration Information link).
Pharmacy Authorization and Support	Phone: (541) 330-4999 Toll-free: (888) 437-7728 Online: www.Medicare.PacificSource.com/Login.aspx	Phone: (541) 330-4999 Toll-free: (888) 437-7728 Online: www.CommunitySolutions.PacificSource.com/Providers
Member Customer Service	Bend: (541) 385-5315 Boise: (208) 433-4612 Springfield: (541) 225-3771 Toll-free: (888) 863-3637	Phone: (541) 382-5920 Toll-free: (800) 431-4135

PacificSource Pharmacy Provider Guide - Commercial Plans

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	PacificSource HEALTH PLANS	**PacificSource** ADMINISTRATORS
Line of Business	Provides **commercial health and dental plans** to employers and individuals.	Provides administrative services to employers who self-fund their health plans.
Identifying Members	Member ID card will include the PacificSource Health Plans logo above on the front of the card. Member ID number examples: 1xxxxxxxx 2xxxxxxxx	Member ID cards typically include the employer's logo, with PacificSource information on the back of the card.
Online Provider Support and Forms	PacificSource.com > For Providers Secure access to member eligibility information is available through InTouch. InTouch access is available through OneHealthPort Oregon. If you are already a OneHealthPort user, use your existing OneHealthPort user ID and password to access PacificSource InTouch. If you are a new user, you must complete the OneHealthPort registration process (go to PacificSource.com and select the InTouch Registration Information link).	TPA.PacificSource.com > For Providers Secure access to member eligibility information is available through InTouch. InTouch access is available through OneHealthPort Oregon. If you are already a OneHealthPort user, use your existing OneHealthPort user ID and password to access PacificSource InTouch. If you are a new user, you must complete the OneHealthPort registration process (go to PacificSource.com and select the InTouch Registration Information link).
Pharmacy Preauthorization and Support	Phone: (541) 225-3784 Toll-free: (844) 877-4803 Fax: (541) 225-3665	Phone: (541) 225-3784 Toll-free: (844) 877-4803 Fax: (541) 225-3665