PacificSource Medicare

How to find a network provider or pharmacy near you

Use our Provider Directory and Pharmacy Directory to find providers and pharmacies in our network.

- You can search online or request a printed directory by mail.
- Our online directories have the most up-to-date information.
- If you request a printed directory, we'll mail it to you within three business days.

Tips for using our online directory search

Search our online directories anytime at **Medicare.PacificSource.com**. Select **Search Tools** in the upper-right corner of the page.

How do I search online?
Enter a city and state or a ZIP code to find the providers or pharmacies near that location.

How do I find a provider, hospital or pharmacy near me?
Enter your street address and choose how far you are willing to travel. The search will show options within that distance.

What if my doctor or pharmacy says they're in the network, but I can't find them?
Contact Customer Service and we'll be happy to help.

How to get help or request a Provider or Pharmacy Directory

To request a printed directory or get help finding an in-network provider or pharmacy, contact Customer Service by emailing **MedicareCS@PacificSource.com** or calling **888-863-3637, TTY: 711**. We accept all relay calls. We are open:

- **October 1 to March 31**: 8:00 a.m. to 8:00 p.m. local time, seven days a week.
- **April 1 to September 30**: 8:00 a.m. to 8:00 p.m. local time, Monday – Friday.

Our provider and pharmacy networks can change at any time.

PacificSource Community Health Plans is an HMO and HMO D-SNP plan with a Medicare contract and a contract with Oregon Health Plan (Medicaid). Enrollment in PacificSource Medicare depends on contract renewal.