



# Provider Nomination Form

**You pay less for healthcare when you see doctors in your plan's network.** If your preferred doctor isn't in your network, you can ask that they be added.

Here are two easy ways to find in-network doctors:



**On our website:**

**Medicare.PacificSource.com.** From the Search Tools menu in the upper right, click Find a Doctor, and you're on your way.



**By phone:** Call Medicare Customer Service at **888-863-3637.**

## How to get your doctor into a PacificSource network

- First, complete the patient information section on the other side of this flier. Then send the form to your doctor, or drop it off at your next visit.
- If your doctor is interested in joining the network, they should complete the form and return it to PacificSource Medicare. We'll then follow up directly with your doctor.

Please note that sending us this form does not guarantee your doctor will join our network, nor does it commit PacificSource to contract with the doctor. By submitting this form, you are giving permission to PacificSource Medicare to use your name in contacting the nominated doctor. Please allow four to six weeks for the nomination to be reviewed.

If you have any questions about the status of the nomination, please contact your doctor directly.

Thank you for helping us better serve you!

Continued >

## Contact our Customer Service team

**Oct. 1 – Mar. 31:**

8:00 a.m. – 8:00 p.m.,  
seven days a week

**Apr. 1 – Sept. 30:**

8:00 a.m. – 5:00 p.m.,  
Monday – Friday

## Phone

**Toll-free** 888-863-3637

**TTY:** 800-735-2900

**En Español:** 866-281-1464

## Email:

MedicareCS

@pacificsource.com

**www.Medicare.  
PacificSource.com**



## Are you a provider?

We love partnering with providers recommended by their patients. If you're a healthcare professional who values patient engagement, we want to hear from you.

PacificSource is more than a health insurance carrier. We're a not-for-profit family of companies serving more than 500,000 members across Idaho, Montana, Oregon, and Washington. PacificSource Medicare offers a wide range of healthcare benefit solutions—helping members improve their health and well-being, and elevate the healthcare experience.

## What can you expect as a participating provider?

- Excellent provider service
- Direct and prompt payment
- Your listing in our searchable online provider directory
- Access to large and growing patient populations

**Questions?** To contact Medicare Customer Service, call **888-863-3637**.

## Provider Nomination Form

### To be completed by the patient:

Patient Name \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ ZIP \_\_\_\_\_

Select your network (indicated on your PacificSource Member ID):    PPO    HMO    HMO-POS

### To be completed by the healthcare provider:

Yes, I would like more information on becoming a PacificSource Medicare participating provider.

Provider Name \_\_\_\_\_

Office Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ ZIP \_\_\_\_\_

Email \_\_\_\_\_

Phone \_\_\_\_\_ Tax ID \_\_\_\_\_

Office Manager \_\_\_\_\_

Specialties \_\_\_\_\_

This completed form can be submitted by the provider or patient.

#### By mail:

PacificSource Medicare  
Customer Service Department  
PO Box 5729  
Bend, OR 97708-5729

#### By email (for each state):

IDcontracting@pacificsource.com  
MTcontracting@pacificsource.com  
ORcontracting@pacificsource.com  
WAcontracting@pacificsource.com

PacificSource Community Health Plans is an HMO/PPO plan with a Medicare contract. Enrollment in PacificSource Medicare depends on contract renewal.

